NOVARTIS

# Associate Director, Medical Information

Job ID
REQ-10093132

十一月 25, 2026

United Kingdom

## 摘要

Do you want your scientific expertise to shape how healthcare professionals understand and use Novartis medicines? As Associate Director, Medical Information, you will lead the quality of global medical information for your assigned products and therapeutic areas. Working with colleagues across Biomedical Research, Development, Medical Affairs and Commercial, you will make sure accurate, evidence-based answers reach practitioners at every stage, from early pipeline to registration and beyond, and help support better clinical practice.

Office Location: London (The Westworks), United Kingdom
#LI-Hybrid (12 days per month on-site if living within 50 miles of our London office)
#LI-Remote (if living beyond 50 miles of our London office)

This role is based in London, UK. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

## About the Role

**Responsibilities:**

- Develop global medical information strategic and tactical plans for The Novartis Neuroscience porfolio of medicines, including global standard responses, question and answer documents and responses to complex escalated inquiries, so that practitioner needs are met at every stage of the medicine lifecycle.
- Lead the creation, maintenance and regular update of global standard responses, keeping them aligned with new scientific evidence and with insights gathered from inquiries.
- Review and approve global standard responses and escalated inquiries, making sure each one is scientifically accurate, evidence-based, current and in line with governance processes and Novartis policies.
- Ensure that all global medical information assets and activities meet internal standard operating procedures, guidelines and external regulatory requirements, so the organisation stays compliant.
- Contribute to developing, maintaining and putting into practice global medical information policies, procedures and operational processes, while adopting new technologies and industry-leading practices in line with emerging standards.
- Analyse medical information inquiries from around the world to identify emerging issues, trends and customer insights, and share them with Medical Affairs and relevant cross-functional partners to inform their decisions.
- Work with country medical information teams to set best practices and give guidance that prepares them for product launches and contribute to medical information activities at scientific congresses.

**Essential for the role:**

- Degree in a healthcare discipline or life science, such as pharmacy, medicine or neuroscience.
- Proven experience in medical information
- Experience developing and reviewing scientifically accurate, evidence-based medical information content, such as standard responses and Q&A documents.
- Ability to critically appraise and communicate clinical and scientific data clearly and accurately.
- Working knowledge of regulatory requirements, compliance standards and governance processes that apply to medical information.
- Experience handling complex or escalated medical inquiries.
- Strong stakeholder management skills, with the ability to build productive partnerships across functions such as research, development, Medical Affairs and Commercial.
- Fluent written and spoken English.

**Desirable for the role:**

- Advanced degree, such as a doctorate or master ' s of pharmacy, doctorate or master's degree in a relevant scientific (neuroscience) or clinical field.
- Experience working with global teams and country medical information teams on product launch readiness, scientific congresses, or the adoption of new medical information technologies.

**Benefits & Rewards:**

At Novartis, we ' re committed to reimagining medicine together - and rewarding the people who make it happen.

**Expected Annual Base Salary Range for role:** £ 67,900 to £ 126,100

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters. Long-term equity awards granted at group level may also be part of your package. Further details will be provided during the application process.

You may be eligible for a company vehicle or a car allowance in accordance with the applicable local Novartis policies and guidelines.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering:
https://www.novartis.com/sites/novartiscom/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements, including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

**Commitment to Diversity & Inclusion:**

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

**Benefits and Rewards:** Learn about all the ways we 'll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

Primary location salary range
£ 67,900.00 - £ 126,100.00

部门
Development

Business Unit
Development

地点
United Kingdom

站点
London (The Westworks)

Company / Legal Entity
GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work

No

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId: "kalturaplayer6b072bc887a59066177927", provider: { widgetId: "10m7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop: false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if (kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if (kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if (kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if (kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }

// Ensure the global player registry array always exists, regardless of embed type. window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise = thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to capture the player directly. thumbEmbedPromise .then(function(player) { window.kalturaPlayerVideos.push(player); // Notify kaltura datalayer.js that a new player is ready so it can // attach custom event listeners immediately, regardless of when // the user clicked the thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', { detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) { console.error(e.message) }

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