NOVARTIS

Manager, DDIT China FDE

Job ID
REQ-10091650

十一月 15, 2026

China

About the Role

Key Responsibilities

Business Engagement and AI Communication

· Engage business teams to understand their workflows, needs, pain points and opportunities where AI could help.

· Explain relevant AI capabilities, approved tools, practical use cases and limitations in clear business language.

· Use practical business examples to show how AI can support day-to-day work and where human review remains necessary.

· Connect business teams with the appropriate solution, product, platform or risk experts when additional support is needed.

Learning and Training

· Plan and deliver practical AI training, demonstrations, workshops, onboarding and office hours for different user groups.

· Develop clear, reusable learning materials and practical examples using approved content.

· Adapt global learning materials for China audiences, language, available platforms and local requirements.

· Collect user feedback and improve enablement activities based on business needs and adoption barriers.

Events and Community Engagement

· Plan and coordinate AI awareness, immersion and knowledge-sharing activities for China users.

· Build a network of AI users and advocates who can share practical examples and support peer learning.

· Coordinate internal and external contributors to support effective AI learning and engagement activities.

· Maintain regular engagement with the China AI user community and make relevant guidance and learning assets easy to find.

Adoption and Feedback

· Partner with Senior Manager FDEs and product owners on support solution launches, user readiness and adoption.

· Identify recurring user needs, questions and adoption barriers, and share them with the appropriate solution or platform owner.

· Track feedback and agreed adoption indicators and recommend practical improvements.

· Share practical examples of effective and responsible AI use across the organization.

Responsible AI and Pharmaceutical Compliance

· Communicate approved guidance on responsible AI, data privacy, security, quality and GxP requirements in clear, practical language.

· Use approved source material and involve the relevant experts when content relates to regulatory, privacy, security, quality or patient-safety topics.

· Help users understand their responsibility for reviewing AI outputs and using approved tools appropriately.

Qualifications

· Bachelor ' s degree or above in communications, learning and development, business, digital, information systems, marketing, life sciences or a related discipline; equivalent experience considered.

· Typically 6+ years in communication, learning, change, digital adoption, business engagement, community management or product enablement.

· Demonstrated ability to understand business needs and explain digital or AI tools clearly to non-technical audiences.

· Strong verbal communication, facilitation, presentation, writing, storytelling and event-coordination skills; comfortable working visibly across different functions and levels.

· Practical knowledge of enterprise GenAI tools, prompting, common productivity scenarios, limitations and responsible-use principles. Deep coding experience is not required.

· Experience in pharmaceuticals, life sciences, healthcare or another regulated industry is preferred.

· Strong written and verbal communication skills in English and Chinese.

Key Competencies

· Business Understanding and User Empathy

· Communication and Stakeholder Engagement

· Facilitation and Presentation

· AI Literacy and Practical Application

· Learning, Community and Adoption

· Planning and Follow-through

Illustrative Success Measures

· Users understand how to apply approved AI tools appropriately in their work.

· Learning and engagement activities are relevant, practical and positively received by target users.

· AI guidance and learning materials are accurate, current and easy to use.

· Business needs and adoption barriers are identified and shared with the appropriate teams.

· Target user groups demonstrate increased confidence and practical adoption of approved AI

tools.

- The China AI community supports regular knowledge sharing and reuse of practical examples.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

部门
Operations

Business Unit
Information Technology

地点
China

站点
Shanghai (Shanghai)

Company / Legal Entity
CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Functional Area
Data and Digital

Job Type
Full time

Employment Type
Regular

Shift Work
No

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId: "kalturaplayer6afa9f5716e9f691759679", provider: { widgetId: "10m7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop: false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [{ presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: kPlayer.ui.components.Remove }] } }; // Check and add plugins only if they exist if (kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if (kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if (kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if (kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }

// Ensure the global player registry array always exists, regardless of embed type. window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise = thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to capture the player directly. thumbEmbedPromise .then(function(player) { window.kalturaPlayerVideos.push(player); // Notify kaltura datalayer.js that a new player is ready so it can // attach custom event listeners immediately, regardless of when // the user clicked the thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', { detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) { console.error(e.message) }

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.china@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Job ID
REQ-10091650

Manager, DDIT China FDE

Apply to Job



Job ID
REQ-10091650

Manager, DDIT China FDE

Apply to Job

Source URL:
https://www.novartis.com.cn/careers/career-search/job/details/req-10091650-manager-ddit-china-fde

List of links present in page

1. https://www.novartis.com/about/strategy/people-and-culture
2. https://www.novartis.com/sites/novartiscom/files/novartis-life-handbook.pdf
3. mailto:diversityandincl.china@novartis.com
4. https://platform.moseeker.com/m/customize/page/novartis?jobnumber=REQ-10091650
5. https://platform.moseeker.com/m/customize/page/novartis?jobnumber=REQ-10091650