NOVARTIS

Senior Manager Patient Experience Data Science

Job ID
REQ-10090977

十一月 19, 2026

United Kingdom

摘要

Help turn the patient voice into evidence that can shape better development decisions. As Senior Manager, Patient Experience Data Science, you ' ll bring scientific and methodological expertise to the generation of patient experience data, including patient preference studies, while helping strengthen how published information is delivered across research and development programmes. Working across Patient Engagement and global project teams, you ' ll apply robust methodologies to generate impactful evidence and help embed patient-centricity into new drug development programs.

About the Role

#LI-Hybrid

Location: London, UK

Relocation Support: This role can be based in London, UK; Dublin, Ireland; or Barcelona, Spain.

Novartis is unable to offer relocation support: please only apply if one of these locations is accessible.

Key Responsibilities

· Lead patient experience data science activities, including patient preference studies, across research and development programmes.

· Provide methodological leadership for literature reviews, ensuring scientifically robust, high-quality and timely outputs.

· Collaborate with Patient Engagement scientists and global project teams to strengthen patient experience evidence generation.

· Guide and mentor literature-review researchers, supporting consistent methodological standards and quality.

· Oversee progress and delivery of literature-review activities, ensuring adherence to relevant procedures.

· Evaluate fit-for-purpose artificial intelligence approaches for evidence identification and literature reviews with appropriate scientific oversight.

· Drive continuous improvement in literature-review quality, methodologies and processes through cross-functional collaboration.

· Contribute to innovative patient-focused initiatives, including benefit-risk assessment and Patient-Focused Drug Development.

Ideal Background

· Master ' s degree in health economics, epidemiology, public health, statistics, health services research or a comparable discipline, with approximately five or more years of relevant experience; or a doctorate with approximately three or more years of relevant experience.

· Demonstrated experience in literature-review methodology, including desk research, targeted and systematic reviews, critical appraisal and evidence synthesis.

· Demonstrated experience in patient experience data science and patient preference studies.

· Experience contributing to the design, conduct, analysis, interpretation and application of patient preference studies.

· Knowledge of relevant literature-review guidelines and frameworks, with the ability to assess and implement new methodological approaches.

· Experience providing methodological or matrix leadership, guidance and mentorship to scientific

colleagues.

- Ability to manage multiple projects, prioritise resources and deliver high-quality outputs within agreed timelines.

- Strong interpersonal and communication skills, with an innovative, continuous-improvement mindset and the ability to engage scientific and business stakeholders.

- Fluent English, both written and spoken.

Benefits & Rewards

At Novartis, we ' re committed to reimagining medicine together - and rewarding the people who make it happen.

Expected Annual Base Salary Range for role: £ 59,360.00 - 84,800.00 - 110,240.00 GBP Annual

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

Read our brochure to learn more about our global total rewards offering:

https://www.novartis.com/sites/novartiscom/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements,

including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

Primary location salary range
£ 59,360.00 - £ 110,240.00

部门
Development

Business Unit
Communications

地点
United Kingdom

站点
London (The Westworks)

Company / Legal Entity
GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area
Market Access

Job Type
Full time

Employment Type
Regular

Shift Work
No

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId: "kalturaplayer6aff0bd186f94147408437", provider: { widgetId: "10m7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop: false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [{ presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: kPlayer.ui.components.Remove }] } }; // Check and add plugins only if they exist if (kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if (kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if (kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if (kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }

// Ensure the global player registry array always exists, regardless of embed type. window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise = thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to capture the player directly. thumbEmbedPromise .then(function(player) {

window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so it can // attach custom event listeners immediately, regardless of when // the user clicked the thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', { detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) { console.error(e.message) }

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