NOVARTIS

Senior Business Analyst, Lab Systems

Job ID
REQ-10090891

十一月 16, 2026

India

摘要

#LI-Hybrid

Internal job title: Sr. Business Analyst DDIT DEV TRD - Labs
Location: Hyderabad, India / Barcelona Gran V í a, Spain

About the role

Are you an experienced Business Analyst with a strong understanding of pharmaceutical laboratory environments and a passion for using technology to improve scientific processes?

As a Senior Business Analyst, Lab Systems, you will act as a strategic link between Technical Research & Development and IT delivery teams, translating scientific, operational and compliance requirements into effective digital solutions.

You will lead complex business and techno-functional analysis across laboratory and manufacturing programs, supporting the full solution lifecycle from process analysis and requirements through design, validation, testing, deployment and user adoption.

About the Role

Key responsibilities

- Lead complex business and techno-functional analysis across pharmaceutical laboratory and manufacturing programs and portfolios.
- Understand end-to-end pharmaceutical development and Development Lab processes, including data analysis and reporting.
- Lead stakeholder interviews and workshops to understand business processes, dependencies and requirements.
- Develop end-to-end business process flows and translate requirements into clear functional and technical specifications.
- Identify gaps in existing processes and system functionality and drive requirements reviews with business and technology stakeholders.
- Ensure traceability between user requirements, functional specifications, solution design, testing and validation.
- Support validation, testing and compliant delivery in line with applicable regulatory, quality, security and GxP requirements.
- Prepare Functional Risk Assessments and conduct change-impact assessments to support appropriate development and deployment decisions.
- Support laboratory applications, data platforms and instrument integration solutions across their lifecycle, ensuring user experience is considered.
- Drive business value, process improvement and scalable solutions with a strong product mindset.

Essential requirements

- Bachelor's or Master's degree in Informatics, Computer Science, Life Sciences or a related discipline, or equivalent relevant experience.
- Significant experience in the pharmaceutical or IT industry, including substantial experience within pharmaceutical laboratory or manufacturing environments.
- Strong hands-on experience as a Business Analyst, Process Expert, Business IT Lead or similar, including experience leading complex BA/TBA activities across large programs or portfolios.
- Strong knowledge of pharmaceutical development and laboratory processes, business process analysis and requirements definition.
- Knowledge of **GxP, 21 CFR Part 11, relevant regulated-system requirements and the Computer System Validation (CSV) lifecycle**.
- Hands-on experience with Lab IT systems or platforms such as **LIMS, ELN, Chromatography Data Systems, SDMS and/or laboratory instrument integration**.
- Experience managing requirements and traceability using tools such as **Micro Focus/OpenText ALM, JIRA or equivalent**, with the ability to translate requirements into executable designs.
- Strong communication, analytical, problem-solving and stakeholder-management skills, with experience working in global, matrixed teams. Fluent English.

Desirable requirements

- Strong understanding of the end-to-end drug development lifecycle, with experience in **data aggregation, analytics, reporting, data strategy or data standardisation/harmonisation**.
- Experience with **Agile/product management, digital innovation or AI-enabled technologies**, with relevant BA, Agile or Product Ownership certification an advantage.

Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

部门
Operations

Business Unit
Information Technology

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Information Technology

Job Type
Full time

Employment Type
Regular

Shift Work
No

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// Ensure the global player registry array always exists, regardless of embed type.

window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise = thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to capture the player directly. thumbEmbedPromise .then(function(player) { window.kalturaPlayerVideos.push(player); // Notify kaltura datalayer.js that a new player is ready so it can // attach custom event listeners immediately, regardless of when // the user clicked the thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', { detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) { console.error(e.message) }

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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