NOVARTIS

Assoc. Dir. DDIT DEV TRD BA - Labs

Job ID
REQ-10090889

十一月 16, 2026

India

摘要

Internal Job Title: Assoc. Dir. DDIT DEV TRD BA - Labs
Location: Barcelona Gran V í a, Spain or Hyderabad, India
#LI-Hybrid

About the role

Are you an experienced Business Analysis leader with deep knowledge of pharmaceutical laboratory environments and a passion for transforming scientific processes through technology?

As Associate Director, Business Analysis - Lab Systems, you will serve as a strategic link between Technical Research & Development and IT delivery teams, ensuring scientific, operational and compliance requirements are translated into effective digital solutions.

You will lead complex business and techno-functional analysis across laboratory and manufacturing programs and portfolios, while coaching Business Analysts and Technical Business Analysts and driving consistent practices, high-quality delivery and business value.

The role supports the full solution lifecycle, from process analysis and requirements gathering through solution design, validation, testing, deployment and user adoption.

About the Role

Key responsibilities

- Lead complex business and techno-functional analysis across large pharmaceutical laboratory and manufacturing programs and portfolios.
- Partner with scientific and business stakeholders to understand end-to-end pharmaceutical development and Development Lab processes, including data analysis and reporting.
- Lead stakeholder interviews and workshops, translating complex scientific and business needs into clear requirements, functional specifications and executable designs.
- Develop end-to-end business process models, identify gaps in existing functionality and drive requirements reviews and process improvements.
- Ensure consistency and traceability across user requirements, functional specifications, solution design, testing and validation.
- Align detailed solutions with architecture, technology standards and applicable constraints, promoting scalable and reusable solutions.
- Lead Functional Risk Assessments and change-impact assessments, ensuring an appropriate and compliant approach to solution development and deployment.
- Support laboratory applications, data platforms and instrument integration solutions across their lifecycle, ensuring user experience is considered throughout solution design and delivery.
- Lead and coach BA/TBA professionals across programs and portfolios, promoting consistent practices, capability development and high-quality delivery.
- Drive business value realisation and product/solution lifecycle management with a strong product mindset, supporting future-ready solutions aligned with relevant product roadmaps.

Essential requirements

- Bachelor's or Master's degree in **Informatics, Computer Science, Life Sciences** or a related discipline, or equivalent relevant professional experience.
- **10+ years' experience** within the pharmaceutical or IT industry, including **8+ years within pharmaceutical laboratory or manufacturing environments**.
- **6+ years' hands-on experience** as a Business Analyst, Process Expert, Business IT Lead or similar, with proven experience leading complex BA/TBA work across large programs or portfolios.
- Expert understanding of **pharmaceutical development and laboratory processes, business process analysis and design, and system architecture concepts**.
- Expert knowledge of **GxP, 21 CFR Part 11, Part 58 and the Computer System Validation (CSV) lifecycle**.
- Hands-on experience with Lab IT systems and platforms such as **LIMS, ELN, Chromatography Data Systems, SDMS and/or laboratory instrumentation integration**.
- Strong requirements lifecycle management experience using tools such as **Micro Focus/OpenText ALM, JIRA or equivalent**, with the ability to translate complex requirements into executable designs and improve traceability and design quality.

- Demonstrated leadership, coaching and influencing capability, with strong collaboration, facilitation, negotiation and stakeholder-management skills within global, matrixed environments. **Fluent English is required.**

Desirable requirements

- Expert understanding of the **end-to-end drug development lifecycle**, with experience in data aggregation, analytics and reporting, data strategy, data science or data standardisation/harmonisation.
- Experience as a **Product Owner for platforms or large complex solutions**, together with Agile/product management, digital innovation or AI-enabled technology experience. Relevant Agile, Business Analysis or Advanced Product Ownership certification is an advantage.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

部门
Operations

Business Unit
Information Technology

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Information Technology

Job Type
Full time

Employment Type
Regular

Shift Work
No

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// Ensure the global player registry array always exists, regardless of embed type.

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Accessibility and accommodation

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