

## **Director, Patient Intelligence Strategy & Governance**

Job ID  
REQ-10090072

十月 27, 2026

USA

### **摘要**

#LI-Remote

This position can be based remotely anywhere in the U.S. (there may be some restrictions based on legal entity). Please note that this role would not provide relocation as a result. The expectation of working hours and travel (domestic and/or international) will be defined by the hiring manager. This position will require travel per the manager's discretion.

The US Insights & Analytics (I&A) organization engineers the optimal decision environment for the US business by orchestrating, integrating, and synthesizing insights and analytics across therapeutic areas, functions, and the enterprise. Enterprise I&A drives enterprise decision environments through integrated executive analytics and portfolio insights that enable the organization to prioritize investments, track performance, and shape strategic direction.

The Director, Patient Intelligence Strategy & Governance leads the strategy, governance, standardization, and evolution of enterprise patient intelligence capabilities that enable customer, patient, portfolio, field, and business decision making. Partner closely with Strategy, Platforms & Technology (SPT) Data Strategy to define patient intelligence requirements, business rules, standards, and data

needs that support scalable analytics, data products, and decision-support capabilities.

The Director serve as the business owner for patient intelligence frameworks, patient analytics standards, business rules, governance processes, and reusable enterprise assets that improve consistency, accelerate decision making, and enable deeper understanding of patient needs, care pathways, opportunities, and outcomes.

## About the Role

### Key Responsibilities:

- The Director serves as the enterprise business owner for patient intelligence frameworks, standards, and governance.
- This role is accountable for defining how patient intelligence is structured, governed, standardized, and adopted across the organization. The role establishes common business definitions, decision frameworks, business rules, methodologies, and requirements that enable consistent, trusted, and reusable patient insights across brands, therapeutic areas, and enterprise decision processes.
- This role owns patient intelligence strategy, standards, business rules, patient intelligence frameworks, patient KPIs, governance processes, business requirements, and enterprise patient intelligence assets.
- The role is accountable for defining what patient intelligence capabilities are needed, how they are governed, how success is measured, and how they support enterprise decision making. The role does not own data architecture, master data management, data engineering, platform delivery, or technical data strategy, which remain the responsibility of Strategy, Platforms & Technology (SPT).
- The Director serves as the primary business partner guiding patient intelligence requirements, prioritization, governance, adoption, and value realization.
- The role operates within a globally integrated capability model and shares responsibility with HYD counterparts for advancing patient intelligence capabilities through common standards, coordinated roadmaps, reusable solutions, and seamless execution across geographies.

### Essential Requirements:

- Minimum 8+ years of experience in patient analytics, healthcare analytics, commercial analytics, data strategy, insights, or related disciplines.
- Bachelor's degree required. Advanced degree in Public Health, Epidemiology, Healthcare Analytics, Data Science, Life Sciences, Business, or a related field preferred.
- Experience translating business objectives into scalable analytics, data, and technology capabilities.
- Experience establishing governance frameworks, standards, business rules, or measurement methodologies.
- Strong track record partnering with business, analytics, data, and technology organizations,

leading cross-functional initiatives within complex matrix organizations.

- Experience supporting patient, customer, market, or healthcare-related decision making.
- Experience managing capability roadmaps, backlogs, prioritization processes, or agile delivery partnerships.

### **Desirable Requirements:**

- Experience within pharmaceutical, biotechnology, healthcare, or life sciences organizations.
- Experience working with patient claims, specialty pharmacy, longitudinal patient, EMR/EHR, or healthcare data assets, patient journey, care pathway, patient identification, or precision health initiatives.
- Experience partnering with enterprise data strategy, master data, or governance organizations.

### **Novartis Compensation Summary:**

The salary for this position is expected to range between \$185,500 and \$344,500 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

## EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

## Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to [us.reasonableaccommodations@novartis.com](mailto:us.reasonableaccommodations@novartis.com) or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门  
US

Business Unit  
Marketing

地点  
USA

状态  
Remote, US

站点  
Remote Position (USA)

Company / Legal Entity  
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Functional Area  
Marketing

---

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6ae2bbacc3b49874521841", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
```

```
window.kalturaPlayerVideos.push(player); // Notify kaltura_data_layer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

Job ID  
REQ-10090072

## **Director, Patient Intelligence Strategy & Governance**

[Apply to Job](#)



Job ID  
REQ-10090072

## **Director, Patient Intelligence Strategy & Governance**

[Apply to Job](#)

---

**Source URL:**

<https://www.novartis.com.cn/careers/career-search/job/details/req-10090072-director-patient->

**List of links present in page**

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>
3. <mailto:us.reasonableaccommodations@novartis.com>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Remote-Position-USA/Director--Patient-Intelligence-Strategy---GovernanceREQ-10090072-2>
5. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Remote-Position-USA/Director--Patient-Intelligence-Strategy---GovernanceREQ-10090072-2>