

MSL

Job ID
REQ-10089841

十月 12, 2026

Indonesia

摘要

Acts as a scientific ambassador, enabling high - quality, peer - to - peer scientific exchange with Healthcare Professionals (HCPs) and Medical Experts (MEs), typically within one TA (Therapeutic Area), but with the flexibility to support multiple TA assets when required. The role exists to strengthen Novartis' scientific presence, support evidence - based decision making, and inform medical strategy through high - quality insight generation. Sr MSL/MSL provide deep therapeutic area and product understanding, translate emerging science into meaningful dialogue, and support internal teams with clinical data interpretation. MSL is field-based role and needs to operate primarily in the field, Sr MSL/MSL bridges scientific needs from clinical practice with internal strategy to improve patient outcomes and reinforce Novartis' reputation for scientific excellence.

About the Role

Major accountabilities:

- **Medical Engagement**
 - Execute Medical Expert (ME) engagement plans aligned with TA strategic priorities.
 - Conduct unbiased, evidence - based, peer - to - peer scientific exchange with HCPs and MEs, providing up - to - date medical and disease area information.
 - Ensure appropriate identification and mapping of MEs/Key Accounts, and proactively involve them when specific medical needs, scientific questions, or evidence gaps are identified.
 - Share, discuss, and contextualize new clinical data and publications.
 - Support ME/HCP education activities (e.g., hospital staff meetings, regional scientific events).
 - Ensure compliant, high - quality scientific dialogue aligned with company guidance.
- **Evidence Generation & Clinical Research Support**
 - Systematically collect, synthesize, and communicate actionable external insights from clinical practice, scientific discussions, and competitive activities.
 - Inform local and regional medical strategy through real - world feedback and emerging unmet needs.
 - Support identification and qualification of potential study sites.
 - Facilitate communication between sites and internal teams to optimize study execution.
- **Medical Education & Scientific Communication**
 - Contribute to planning, execution, and follow - up of local/regional medical education activities.
 - Provide scientific support for events, symposia, and internal or external educational initiatives.
 - Contribute scientific insights to shape countries' medical plans and disease area strategies.
 - Maintain a strong understanding of the therapeutic landscape, emerging data, and competitor environment.
- **Medical Partnerships**
 - Build and maintain strong partnerships with Medical Experts, scientific societies, and academic institutions to support collaboration and scientific leadership in the TA.
 - Act as a scientific resource for internal partners, providing clinical context, data interpretation, and training.
 - Represent the company as the credible scientific ambassador in the TA, contributing to a positive reputation with key stakeholders and institutions.
 - Strengthen the medical ecosystem by shaping joint value creation initiatives, evidence-based collaborations, and multistakeholder partnerships.
- **Compliance & Governance**
 - Ensure all engagements, materials, and activities meet ERC, regulatory, and medical governance requirements.
 - Maintain accurate reporting, CRM documentation, and activity tracking.
 - Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt.
 - Distribution of marketing samples (where applicable).

Key Performance Indicators:

- Quality, relevance, and timeliness of scientific engagements.
- Number and quality of actionable insights integrated into strategy.
- Quality and accuracy of CRM documentation and activity reporting.

- Excellence in execution of metrics and MEEP coverage and quality.
- Compliance and audit readiness across field medical activities.
- Strength and depth of ME relationships.
- Contribution to medical education activities and scientific events.
- Strength and depth of scientific relationships with priority MEs/HCPs.
- Compliance with ERC and governance standards.
- Aligned with SSO and CRMAs support of clinical trial execution (e.g., site feasibility inputs, engagement quality).
- Cross - functional feedback on scientific value and collaboration.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门
International

Business Unit
Development

地点
Indonesia

站点
Jakarta

Company / Legal Entity
ID03 (FCRS = ID003) PT Novartis Indonesia

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6acf6fc1c885f343337455", provider: { widgetId: "1Qm7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
```

```
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

Job ID
REQ-10089841

MSL

[Apply to Job](#)



Job ID
REQ-10089841

MSL

[Apply to Job](#)

Source URL: <https://www.novartis.com.cn/careers/career-search/job/details/req-10089841-msl>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>

3. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Jakarta/MSLREQ-10089841-1>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Jakarta/MSLREQ-10089841-1>