

Associate Director, Cell Therapy Operations Northeast

Job ID
REQ-10089575

十月 09, 2026

USA

摘要

#LI-Remote

This is a field-based and remote opportunity supporting key accounts in an assigned geography. Novartis is unable to offer relocation support for this role. Please only apply if this location is accessible for you.

The Associate Director Cell Therapy Operations Manager is in the Northeast geography. This is a remote & field-based role that covers the following, but not limited to: New York, NY, Philadelphia, Pennsylvania, PA, Boston, MA. Associate must reside within territory, or within a reasonable daily commuting distance of 60 miles from territory.

The Associate Director, Cell Therapy Operations Manager (AD, CTOM) is a field-based operational leader responsible for training, onboarding, and qualifying CAR-T treatment centers to support the safe, compliant, and successful delivery of Novartis CAR-T therapies. The AD, CTOM serves as the primary operational partner to assigned treatment centers, supporting ordering, logistics, apheresis collection, site readiness, quality compliance, and operational excellence while collaborating cross-functionally to resolve complex challenges and improve site performance.

About the Role

Major Accountabilities

- Execute onboarding, training, qualification, and operational readiness activities for CAR-T treatment centers to support successful site activation and patient treatment.
- Serve as the field-based operational lead for assigned treatment centers, supporting ordering, logistics, apheresis collection, product receipt, and treatment workflows.
- Deliver high-quality operational support to treatment centers, care teams, and internal stakeholders to ensure consistent execution of CAR-T processes.
- Resolve complex operational challenges related to ordering, logistics, apheresis collection, product handling, and site readiness.
- Ensure compliance with operational, regulatory, quality, and procedural requirements, supporting ongoing inspection and audit readiness.
- Lead site readiness, operational continuity, and refresher training initiatives to maintain consistent performance and adherence to Novartis standards.
- Partner cross-functionally with Patient Support, Strategic Account Managers, Quality, Manufacturing, Clinical Operations, Medical Affairs, and other stakeholders to align strategy, improve processes, and drive successful patient outcomes.
- Identify operational risks, implement process improvements, manage escalations, and drive continuous improvement initiatives across assigned treatment centers.

Essential Requirements

Education: Bachelor's degree in science, healthcare, nursing, business, or a related discipline.

- Minimum 7 years of healthcare, pharmaceutical, biotechnology, specialty operations, or related industry experience.
- Experience supporting complex healthcare systems, treatment centers, academic medical centers, or multi-site institutions.
- Demonstrated experience in cell therapy operations, specialty therapy operations, or other highly regulated healthcare environments.
- Proven experience training, onboarding, educating, or supporting external healthcare

stakeholders.

- Ability to effectively operate within matrixed, cross-functional organizations and influence stakeholders without direct authority.
- Strong project management, problem-solving, and operational execution skills with the ability to manage multiple priorities simultaneously.
- Excellent communication, presentation, and relationship-management skills with internal and external stakeholders.

Preferred Qualifications

- Direct experience supporting CAR-T, cell therapy, apheresis, blood or tissue collection, cryopreservation, transplant, or related specialty operations.
- Experience working within GxP-regulated pharmaceutical, biotechnology, manufacturing, cell processing, hospital, or specialty healthcare environments.

Novartis Compensation Summary:

The salary for this position is expected to range between \$138,600 and \$257,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter

future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we 'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门
US

Business Unit
Marketing

地点
USA

状态
Field, US

站点
Field Non-Sales (USA)

Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6acaded5e09d1581170037", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
thumbEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

Job ID
REQ-10089575

Associate Director, Cell Therapy Operations Northeast

[Apply to Job](#)



Job ID
REQ-10089575

Associate Director, Cell Therapy Operations Northeast

[Apply to Job](#)

Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10089575-associate-director-cell-therapy-operations-northeast>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://www.novartis.com/sites/novartis.com/files/novartis-life-handbook.pdf>
3. <mailto:us.reasonableaccommodations@novartis.com>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Field-Non-Sales-USA/Associate-Director--Cell-Therapy-Operations-NortheastREQ-10089575-1>
5. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Field-Non-Sales-USA/Associate-Director--Cell-Therapy-Operations-NortheastREQ-10089575-1>