

SSO Field Monitoring Head

Job ID
REQ-10089313

十月 05, 2026

Japan

摘要

The Field Monitoring Head will provide expertise/strategic guidance to associates within the organization to execute the field monitoring strategy and will work closely and collaboratively with other senior and functional leaders to ensure fully harmonized and integrated strategies and operations to drive successful portfolio planning and execution. Responsible to coordinate and lead the Country/Cluster field team, including CRAs, CRA Managers, and Monitoring Services Oversight Managers in the areas of functional management. Ensures technical and capability training plans are in place with the Global training organizations and sets culture for continued growth and development of the field monitoring organization countrywide. Accountable for overall country CRA resource management strategy as well as financial oversight, vendor management, and acts as an escalation point for FSP issues in order to optimize FSP collaboration and partnership in the country. Oversees CRA quality and performance indicators and ensures ICH/GCP compliance.

About the Role

Key Responsibilities

- Lead, develop, and engage the country Trial Monitoring organization, including CRAs, CRA Managers, and monitoring oversight roles.
- Define and execute the country field monitoring strategy in alignment with global, regional, and local objectives.
- Ensure high-quality and compliant monitoring delivery in accordance with ICH-GCP, applicable regulations, and Novartis standards.
- Develop and implement an effective resource strategy, including capacity planning, workload allocation, and oversight of internal and external resources.
- Monitor operational and quality performance through relevant KPIs and KQIs, taking timely corrective action and escalating significant risks when required.
- Ensure appropriate technical and capability development across the Trial Monitoring organization.
- Oversee FSP and monitoring vendor performance, addressing quality, delivery, and partnership issues.
- Build effective cross-functional partnerships to resolve operational challenges and support successful clinical trial planning and execution.
- Promote innovation, continuous improvement, ethical integrity, and a strong culture of quality.

Essential Requirements

- Degree in a scientific, medical, health-related, or other relevant discipline.
- Significant experience in clinical research, including the planning, execution, and/or monitoring of clinical trials.
- Proven experience leading and developing teams within Trial Monitoring or Clinical Operations.
- Strong knowledge of clinical trial execution, ICH-GCP, regulatory requirements, and quality standards.
- Demonstrated ability to manage resources, operational performance, risks, and competing portfolio priorities.
- Strong stakeholder management, communication, negotiation, and influencing skills.
- Ability to resolve complex operational issues and make sound, timely decisions.
- Fluency in written and spoken English.

Desirable Requirements

- Experience leading a country monitoring organization within a global or highly matrixed pharmaceutical environment.
- Experience overseeing FSPs, external monitoring providers, or strategic clinical operations vendors.

Required Skills

- Clinical Trial Monitoring
- Clinical Operations
- People Leadership
- ICH-GCP and Regulatory Compliance
- Quality and Risk Management

- Clinical Operations Resource Management
- Vendor and FSP Oversight
- Clinical Trial Performance Management

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Additional Information

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部門
Development

Business Unit
Development

地点
Japan

站点
Toranomom (NPKK Head Office)

Company / Legal Entity
JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

```

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6ac7333300423468172036", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }

```

```

// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise.then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }

```

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