

Director, SI&S Community Impact & Patient Reach

Job ID
REQ-10086824

9月 03, 2026

USA

摘要

We ' re part of the Social Impact & Sustainability team of dedicated and passionate people united by a drive to improve health outcomes. The Director, SI&S Community Impact & Patient Reach helps Novartis expand reach and improve health outcomes for underrepresented populations. The role develops data-driven strategies, measurement approaches, and scalable solutions that identify barriers, generate actionable insights, and drive sustainable impact through collaboration across functions, community organizations, coalitions, and external partners.

About the Role

Novartis will not sponsor visas for this position.

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

This role is required to be in our East Hanover office 3x/week - #Hybrid.

Key responsibilities:

- Lead the development of scalable strategies and models that expand reach and improve outcomes for underrepresented populations.
- Leverage data, evidence, and community insights to identify barriers affecting underrepresented populations, inform strategy, measure impact, and drive continuous learning and improvement.
- Build enterprise capabilities, tools, and best practices that enable consistent implementation and scale of community impact initiatives.
- Foster collaboration across functions, community organizations, coalitions, and external partners to advance solutions for underrepresented populations.
- Translate insights into actionable strategies and implementation plans that drive measurable impact for underrepresented populations and communities.

Essential Criteria:

- Bachelor's degree in Public Health, Healthcare Administration, Business, Health Policy, Social Sciences, Life Sciences, or a related field.
- 10+ years of experience in public health, social impact, community health, pharmaceuticals, health equity, or related fields.
- Deep understanding of health disparities, social determinants of health, patient journey and barriers that prevent under-represented patients from accessing and benefiting from care.
- Demonstrated experience identifying, assessing, and leveraging data sources to understand barriers, identify evidence and data gaps, measure outcomes, and generate insights that inform strategies to improve health outcomes in under-represented patients and communities.
- Proven ability to develop enterprise capabilities, frameworks, tools, measurement approaches, and scalable models that enable teams to design, implement, evaluate, and expand initiatives consistently.
- Demonstrated ability to work effectively across diverse functions, teams, and external stakeholders to align priorities, build consensus, and drive action. Strong influencing skills with the ability to translate data, community insights, partner learning, and patient needs into actionable strategies, implementation plans, and measurable outcomes.

Desirable Criteria:

- Advanced degree (e.g., MPH, MBA, MHA, MSc, MD, PhD, or equivalent) in Public Health, Business, Health Policy, Healthcare Administration, Social Sciences, Life Sciences, or a related discipline.
- Experience working with multi-stakeholder coalitions, collective impact initiatives, healthcare ecosystems, or cross-sector collaborations to advance health outcomes and address barriers affecting communities.
- Experience establishing measurement frameworks, evidence-generation approaches, learning systems, and impact evaluation methodologies to demonstrate outcomes and support scale.

Benefits & Rewards

The salary for this position is expected to range between \$176,400 and \$327,600 per year. The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors. Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards. US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Benefits and Rewards: Read our handbook to learn about all the ways we 'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

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Benefits and Rewards: Learn about all the ways we 'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in

recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门
Corporate Affairs

Business Unit
Human Resources

地点
USA

状态
New Jersey

站点
East Hanover

Company / Legal Entity
U061 (FCRS = US061) Novartis Services, Inc.

Functional Area
Communications & Public Affairs

Job Type
Full time

Employment Type

Regular

Shift Work

No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a9d64c742e96603649824", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

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