

Patient Experience & Activation Analyst

Job ID
REQ-10086439

8月 24, 2026

Brazil

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摘要

为诺华内部客户CPO 和区域营销和销售团队提供各种中低复杂度分析报告的分析支持。
通过提供和交流定性和定量分析, 支持和促进诺华内部客户的数据决策
通过参与各种举措, 如知识共享、入职和培训支持, 支持团队领导所有与业务相关的任务/活动, 建立
流程文档和知识库, 支持 GBS&CO 业务建立实践。
成为负责设计促销营销材料的综合设计团队不可或缺的一部分。

About the Role

Major Accountabilities

根据商定的 SLA 创建和交付低于客户要求的 SLA。

- 通过结构化的项目管理方法提供服务,并在整个服务交付过程中提供适当的文档记录与沟通
- 质量保证;确保交付物的质量和准确性达到最高水平。在规定的期限内按时交付项目。
- 支持标准操作程序(SOP)的创建和维护
- 支持开发和维护捕获定性和定量报告的知识库。
- 参加各种知识分享会

Key Performance Indicators

为诺华内部客户CPO和区域营销和销售团队提供各种中低复杂度分析报告的分析支持。
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通过参与各种举措,如知识共享、入职和培训支持、支持团队领导所有与业务相关的任务/活动、建立流程文档和知识库,支持GBSGCO业务建立实践。
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Work Experience

在制药行业的工作经验
项目管理
运营管理和执行

Skills

广告活动
Alteryx的
分析思维
品牌知名度
商业网络
好奇心
数字营销
电子邮件营销
营销传播
营销计划
营销策略
媒体宣传
工艺文档
战略营销

Language

英语

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ’ ll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

部门
International

Business Unit
Other

地点
Brazil

站点
Santo Amaro

Company / Legal Entity
BR03 (FCRS = BR003) NOVARTIS BIOCIENCIAS S.A

Functional Area
Marketing

Job Type
Full time

Employment Type
正式

Shift Work
No

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a8ff50b95548284990990", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:

```
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if (kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if (kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if (kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if (kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kaltura_datalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

Patient Experience & Activation Analyst

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