

Supply Chain Head

Job ID
REQ-10086033

8月 28, 2026

Vietnam

摘要

#LiHybrid
Location: Ho Chi Minh, Vietnam.

This role is based in Ho Chi Minh, Vietnam. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

The position is responsible supply continuity in Vietnam market which align with Regional APMA Supply Chain Management (SCM) in term of target for Regional / CPO (inventory, W/O, W&D budget) and also align with local CPO on local registration regulation, QA requirement, Warehouse management, expense effectiveness.

The role also in charge of manage and develop whole Supply Chain team and Warehouse team, compliance with local regulation and company policy.
Support NEM2 to complete Country NEM Control circle as requested. Play role of NEM3 coordinator for warehouse site in aligned with NEM2 for un-announced emergency plan activation/call-up test (if required). Monitor and inform NEM2 about any NEM incident timely.

About the Role

Major Accountabilities

- Manage & develop SC team and WH team as aligned with Regional APMA SCM, aligned with team's perspective and aspiration. Develop, monitor and improve KPIs for SC, WH team as aligned with Regional APMA SCM.
- Ensure supply continuity in VN market accordance commercial team strategy, and as discussed with BPA team, align with business's sales target.
- Inventory: manage healthy inventory and effective bridging stock if needed when having manufacturing site transfers, MA expiry or any period of time having no valid import license, or any supply issue announced by manufacturing sites
- Coordinate with Region APMA SCM & manufacturing sites in implementing new process / system / guidelines on SKU, MOQ, EOQ, lead-time, shipping mode.
- Manage total W&D expense as aligned budget.
- Support SC team member in managing S&OP meetings with commercial team to validate forecast in order to have most accurate forecast for demand planning (for team update to SAP, Futurcast, Rapid Respond).
- Manage overall SIT as agreed level with each distributor; no stock out especially for key growth brands. Limit the expired goods to the strict minimum level as aligned with Regional APMA SCM.
- For new launch: work closely with local team (Franchise, Market Access, DRA[™]) and site / Band Lead to have all impacted factors to launching timeline been managed well.
- With distributor: manage discussion with distributors for supply process to distributor, support stock management & stock for tender submission, issue with hospitals.
- Play role of Supply Chain Security for warehouse facilities including inventory security in warehouse.
- Being NEM 3 coordinator for site VN CPO warehouse to facilitate all activities for warehouse which aligned with NEM 2 guideline and local regulation requirement.

Essential requirements:

- University Degree in Finance/Supply Chain Management/Engineering or related field.
- Previous solid experience in a similar role, ideally in pharmaceutical companies.
- Experience in directly dealing with different departments (finance, accounting, commercial, manufacturing, regulatory).
- Advanced IT skills with knowledge of Supply Chain tools.
- Clear and effective communication, with strong stakeholder management skills.
- Fluent in English and Vietnamese.

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Operations

Business Unit

Product Supply Chain

地点

Vietnam

站点

Vietnam

Company / Legal Entity

VN04 (FCRS = VN004) Novartis Vietnam Company Ltd

Functional Area

Technical Operations

Job Type

Full time

Employment Type

Regular

Shift Work
No

```
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false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
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config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
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false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kalturaadatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

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