

Associate Director - SAP Basis/RISE Expert

Job ID
REQ-10086016

8月 25, 2026

India

摘要

Internal Title: Associate Director DDIT FM&A ERP Platform Tech Services

#LI-Hybrid

Location: Hyderabad, India

Relocation Support: Yes

Imagine leading the transformation of one of the world's most complex SAP landscapes while shaping the future of cloud operations at global scale. As an Associate Director - SAP Basis/RISE Expert at Novartis, you will play a critical role in driving SAP modernization, cloud innovation, and operational excellence across our enterprise platforms. This is a unique opportunity to influence strategic SAP RISE migrations, optimize cloud investments, strengthen service reliability, and partner with diverse teams across technology, finance, procurement, and business functions. If you are passionate about combining deep technical expertise with leadership, innovation, and business impact, this role offers the chance to help reimagine how technology accelerates breakthroughs for patients worldwide.

About the Role

Key Responsibilities

- Lead SAP Basis operations across SAP S/4HANA, SAP HANA, SAP Business Technology Platform, and related platforms.
- Drive SAP RISE adoption, modernization initiatives, and cloud transformation programs across the global SAP landscape.
- Manage SAP environments hosted on Amazon Web Services, ensuring stability, performance, security, and compliance.
- Lead incident, change, problem, and service request management aligned with Information Technology Infrastructure Library practices.
- Deliver hands-on technical support for platform upgrades, migrations, patching, automation, and operational improvements.
- Oversee SAP integration technologies, interfaces, and connectivity across enterprise applications and cloud platforms.
- Ensure effective resolution of critical production issues through root cause analysis and preventive actions.
- Partner with business, technology, finance, procurement, and external vendors to deliver reliable services globally.
- Drive cloud cost optimization, financial transparency, and governance through FinOps and budget management practices.
- Support a global 24x7 operating model, ensuring high service availability and business continuity.

Essential Requirements

- Proven expertise in SAP-Basis administration across SAP HANA, SAP S/4HANA, and SAP Business Technology Platform.
- 12+ years' experience delivering hands-on technical support, upgrades, migrations, and platform modernization initiatives.
- Strong understanding of SAP RISE concepts, operating models, and cloud transformation programs.
- Bachelor's or master's degree in computer science, Engineering, Information Technology, or a related field.
- Experience managing incidents, changes, problems, and service requests within Information Technology Infrastructure Library frameworks.
- Strong communication and stakeholder management skills across business, technology, and external partner teams.
- Experience supporting enterprise-scale SAP environments in complex global production support organizations.
- Willingness to participate in 24x7 operational support and critical incident management activities.

Desirable Requirements

- Deep experience leading SAP RISE migration programs and cloud modernization initiatives.
- SAP, Amazon Web Services, or database certifications with exposure to FinOps and budget management practices.

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Operations

Business Unit

Information Technology

地点

India

站点

Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Information Technology

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a8f78d040f96511266083", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

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