

Global Clinical Operations AI Product Director

Job ID
REQ-10085717

8月 26, 2026

India

摘要

#LI-Hybrid

Location: Hyderabad, India

Relocation Support: This role is based in Hyderabad, India. Novartis is unable to offer relocation support or visa sponsorship for this position; please only apply if accessible and authorized to work in this location.

This is a Hybrid role with a requirement of 12 days per month in office.

Artificial Intelligence is creating new opportunities to transform how clinical trials are planned, executed, and delivered. As Global Clinical Operations AI Product Director, you will translate complex business challenges into practical, scalable AI solutions that improve productivity, quality, and cycle times across clinical development. Working at the intersection of clinical operations, technology, and business strategy, you will guide products from concept through adoption, ensuring they are compliant, user-focused, and capable of delivering measurable value. This role is focused on AI enablement, transformation, and delivery across Global Clinical Operations.

About the Role

Key Responsibilities

- Identify clinical operations challenges and translate them into high-value Artificial Intelligence (AI) opportunities and product concepts.
- Define use cases, scope, value hypotheses, and requirements for prioritized products within the Global Clinical Operations AI portfolio.
- Evaluate emerging AI technologies, vendor solutions, and enterprise capabilities to inform product direction and design.
- Bridge business stakeholders and technical teams, translating operational needs into clear, actionable functional requirements.
- Lead AI products through design, Minimum Viable Product (MVP), pilot, refinement, scaling, and sustained adoption.
- Ensure solutions are user-focused, compliant, and aligned with privacy, AI guardrails, and Good Practice (GxP) requirements.
- Drive adoption by validating solutions with users, gathering feedback, monitoring outcomes, and supporting organizational change.
- Partner across Global Clinical Operations, Development AI, Digital, Data and Information Technology (DDIT), Quality, and Compliance.

Essential Requirements

- Bachelor ' s degree in computer science, engineering, life sciences, or a related field, or equivalent relevant business experience.
- At least seven years ' relevant experience in leadership roles
- Experience in product management, digital delivery, Artificial Intelligence (AI) solution delivery, or a closely related discipline.
- Strong understanding of clinical operations, drug development, life sciences, or another highly regulated operating environment.
- Proven ability to translate business needs into clear AI requirements, use cases, product scope, and value propositions.
- Experience delivering products through the Software Development Life Cycle (SDLC) using Agile or Scrum methodologies.
- Understanding of AI and Machine Learning (ML), model lifecycle concepts, and AI-enabled workflow design.
- Demonstrated success leading cross-functional initiatives, navigating complex matrix environments, and delivering measurable operational value.
- Experience in leading product strategy, development, and continuous improvement.

Desirable Requirements

- Postgraduate qualification such as a Master of Science (MSc), Master of Business Administration (MBA), or Doctor of Philosophy (PhD).
- Experience enabling AI adoption or organizational change within clinical operations or a Good

Practice (GxP) regulated environment.

Languages:

English: fluent written and spoken

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Commitment to Diversity and Inclusion / EEO

Novartis is committed to building an outstanding, inclusive work environment and diverse teams ' representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Development

Business Unit

Development

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Data and Digital

Job Type

Full time

Employment Type

Regular

Shift Work

No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6aa1a352a55cf910757222", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
```

```
config.plugins.googleTagManager.customEventsTracking = {};  
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';  
config.plugins.googleTagManager.customEventsTracking.custom = [];  
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:  
false, playlistEvents: false, castEvents: false } };
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || [];  
try { var thumbEmbedPromise =  
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

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