

Medical Governance, Evidence and Operations Lead

Job ID
REQ-10085437

8月 10, 2026

Ireland

Available in: English

摘要

#LI-Hybrid

Are you passionate about advancing scientific excellence while ensuring the highest standards of compliance, governance, and patient impact? As the Medical Governance, Evidence & Operations Head, you will lead and integrate Medical Governance, Evidence Generation, Medical Operations, and Medical Customer & Field Excellence activities at country level. You will play a critical role in enabling compliant, patient-centric, and data-driven medical strategies while driving operational excellence and harmonized ways of working across Medical Affairs.

About the Role

Key Responsibilities

- Lead country-level Medical Governance, Evidence Generation, Medical Operations, and Medical Customer & Field Excellence activities, ensuring alignment with Medical Affairs priorities and business objectives.
- Ensure end-to-end medical governance through adherence to Novartis good practices, local regulations, global standards, and audit requirements, including oversight of Medical Information and MAP/PTA-related activities.
- Drive audit readiness, SOP lifecycle management, compliance monitoring, and continuous process improvement initiatives across Medical Affairs.
- Partner closely with Regulatory Affairs, Legal, Ethics Risk & Compliance, Pharmacovigilance, and other key stakeholders to uphold the highest scientific and ethical standards.
- Champion Medical Customer and Field Excellence by establishing harmonized ways of working, monitoring key performance indicators, and implementing capability-building initiatives.
- Leverage medical excellence tools and insights to drive continuous improvement in customer engagement quality, execution consistency, and operational effectiveness.
- Lead evidence generation activities including observational studies, local clinical studies, and real-world evidence (RWE) programs aligned with integrated evidence plans and strategic priorities.
- Oversee study budgets, vendor partnerships, and operational execution to ensure scientific rigor, compliance, and timely delivery.
- Collaborate with regional, international, and global Medical Affairs teams to align country initiatives with broader medical and evidence-generation strategies.
- Serve as a key point of contact for governance, evidence, and operational excellence initiatives, influencing stakeholders across multiple functions and geographies.

What You'll Bring to the Role

Essential Requirements

- University degree in Science, Pharmacy, Health Sciences, or equivalent.
- Fluent English and local language skills, both written and verbal.
- 4-7 years of experience within Medical Affairs or related healthcare functions.
- Strong experience in medical governance, compliance frameworks, SOP management, and audit readiness.
- Proven track record of designing, implementing, and harmonizing medical processes and operational standards.
- Experience leading continuous improvement initiatives and driving operational excellence programs.
- Expertise in Field Medical Excellence, including capability building, KPI monitoring, performance tracking, and adoption of harmonized ways of working.
- Knowledge of evidence generation, including observational studies, local clinical research, and real-world evidence programs.
- Experience managing study budgets, vendor relationships, and evidence-generation operations.
- Strong analytical and problem-solving skills with the ability to use data to drive decisions and improve performance.
- Demonstrated success working in highly matrixed organizations and influencing cross-functional stakeholders without direct authority.

- Experience collaborating with regional, international, and global Medical Affairs organizations.

Desirable Requirements

- Advanced understanding of integrated evidence planning and evidence-generation strategy.
- Experience working with medical performance and engagement tools such as ALPER, BEST, STEM, or similar systems.
- Strong project leadership capabilities and experience managing complex, multi-stakeholder initiatives.
- Ability to simplify complex medical, governance, and operational topics for diverse audiences.

Why Novartis?

Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people working together to achieve breakthroughs that change patients' lives. At Novartis, you'll be empowered to challenge the status quo, collaborate across boundaries, and make a meaningful impact on patients around the world.

Ready to create a brighter future together?

Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Benefits & Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

Expected Annual Base Salary Range for role: 75,880.00 - 108,400.00 - 140,920.00 EUR Annual

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

You may be eligible for a company vehicle or a car allowance in accordance with the applicable local Novartis policies and guidelines.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering:

<https://www.novartis.com/sites/novartiscom/files/novartis-life-handbook.pdf>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

Primary location salary range
€ 75,880.00 - € 140,920.00

部门
International

Business Unit
Development

地点
Ireland

站点
Dublin (Country President Office (CPO))

Company / Legal Entity
IE02 (FCRS = IE002) Novartis Ireland Ltd

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a7a3bc50803a133520471", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
```

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(kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }
```

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