

Monitoring Services Oversight Manager (Remote)

Job ID
REQ-10085091

8月 14, 2026

USA

摘要

Imagine being at the center of clinical trial excellence, helping bring innovative medicines to patients by ensuring the highest standards of monitoring quality and vendor performance. As a Monitoring Services Oversight Manager, you will serve as a trusted strategic partner across Novartis and our external service providers, driving operational excellence, compliance, and delivery across clinical studies. In this highly visible role, you will influence key stakeholders, strengthen vendor partnerships, and ensure monitoring activities support quality data, patient safety, and successful trial execution. If you are passionate about clinical operations, thrive in collaborative environments, and enjoy creating meaningful impact through leadership and oversight, this is an opportunity to shape the future of healthcare with Novartis.

This position can be based remotely anywhere in the U.S. (there may be some restrictions based on legal entity). Please note that this role would not provide relocation as a result. The expectation of working hours and travel (domestic and/or international) will be defined by the hiring manager. This position will require 25-30% travel.

Company will not sponsor visas for this position.

About the Role

Key Responsibilities

- Serve as the primary liaison for monitoring service vendors and functional service provider partners.
- Establish governance models that promote high-quality vendor performance and operational excellence.
- Align resource strategies with vendor leadership to support study and trial delivery needs.
- Monitor site activation, enrollment, data flow, and timeline commitments across clinical studies.
- Oversee monitoring resourcing, training, quality, timely data entry, and resolution of study-related issues.
- Drive performance management through key performance and quality indicator oversight.
- Escalate compliance concerns, performance gaps, and capability needs to vendor leadership.
- Support audit readiness, inspections, and corrective actions across vendor-managed activities.
- Partner with Clinical Project Managers to strengthen site recruitment and monitoring effectiveness.
- Identify performance trends and support targeted development initiatives to improve monitoring quality.

Essential Requirements

- Bachelor's degree in life sciences, healthcare, or a related scientific discipline.
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- Significant experience in clinical research, clinical operations, or monitoring oversight.
- Strong knowledge of Good Clinical Practice, regulatory requirements, and clinical trial conduct.
- Experience managing functional service provider or vendor relationships within clinical development.
- Demonstrated ability to influence internal and external stakeholders without direct authority.
- Strong understanding of clinical monitoring, site performance, and data quality metrics.
- Proven ability to identify risks, resolve performance issues, and drive continuous improvement.
- Excellent communication, collaboration, and organizational skills in complex global environments.

Desirable Requirements

- Experience supporting global or regional clinical trial portfolios across multiple countries and stakeholders.
- Previous involvement in audit preparedness, regulatory inspections, or vendor governance programs within clinical development.

The salary for this position is expected to range between \$145,600 and \$270,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门
Development

Business Unit
Development

地点
USA

状态
Field, US

站点
Field Non-Sales (USA)

Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Alternative Location 1
Remote Position (USA), Remote, US, USA

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a854f05868f9309745820", provider: { widgetId: "10m7rm1pm", partnerId:

```

"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }

```

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// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }

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3. <mailto:us.reasonableaccommodations@novartis.com>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Field-Non-Sales-USA/Monitoring-Services-Oversight-Manager--Remote-REQ-10085091-1>
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