

Expert Data & Digital

Job ID
REQ-10085019

8月 07, 2026

India

Available in: English

摘要

The System Support and Integration Manager is responsible for configuring and integrating IT applications to support business processes within TRD. The role ensures that system designs, processes, and configurations align with business needs, GxP requirements, and TRD ' s system and data strategy. It includes driving strategic project implementation, identifying process improvements, assessing new technologies, enabling data-driven decision-making, and managing assigned systems end to end while collaborating across local and global cross-functional teams. The position is based in the Genome Valley, Hyderabad, within the Technical Research and Development Organization (TRD) of Global Drug Development (GDD).

About the Role

Major accountabilities:

- Conduct gap assessment and define system design and configuration
- Create and manage system configuration static master data in key applications
- Own and drive change to key applications in close collaboration with Business Units and IT
- Understand the supported Business Processes and Interfaces of key applications.
- Identify, align & facilitate harmonization opportunities of global processes in TRD
- Drive Standardization and Normalization of Global/Organization/Site Static Master Data
- Liaises with System and Process Owners and actively contributes and participates in the System Governance and Change Advisory Board.
- Facilitates the collaboration between Dev IT and Line Functions and external partners for system/application improvement and enhancement projects
- Align changes and ensure adherence to standards
- Assess risk, conduct RCA and perform impact assessments for changes and problems
- Establish and own URS and be responsible for informal and formal testing and validation UAT / OQ / PQ
- Training, Education, Support. Guide, train and educate users and Super Users in use and best practices in key applications
- Identify, align & facilitate global harmonization opportunities across TRD. Collaborate with Business Process Experts and understand, challenge, and incorporate Business Processes into key applications.
- Own and drive change to key applications in close collaboration with LU as Project Development Leads (Workstream Leads)
- Actively contribute to team goals
- Ensure compliance of processes with regulations as well as Novartis internal procedures and GxP requirements.
- Provide coaching and technical training as subject matter expert or recognized technical expert. Act as mentor for junior and senior associates
- Support and foster spirit of an inspired, curious and agile learning organization, including best practice sharing across digitalization projects.
- Acts as role model for Novartis values and behaviours.

Minimum Requirements:

- Bachelors/Masters in Life Science or Information technology (e.g., analytical / organic chemistry / pharmacy / pharmaceutical development, IT) or equivalent.
- Knowledge in quality principles driving drug development such as GMP; understanding of general regulatory and quality expectations.
- 5+ years professional experience in relevant area.
- Good scientific background, communication skills including presentation and scientific/technical writing.
- Experienced in GMP environment, with familiarity of IT systems (e.g. eLN, LIMS, SAP), and interfaces between different data tools.
- Comprehensive knowledge about project management, excellent organization and planning skills.
- Proven track record in successfully leading and working with interdisciplinary teams.
- Strong innovation mindset and problem solving skills.
- Strong communication and presentation skills. Advanced coaching skills.
- Ability to work in interdisciplinary global teams.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Development

Business Unit

Development

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Data and Digital

Job Type

Full time

Employment Type

Regular

Shift Work

No

```

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a7ac4ac3914e104747444", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }

```

```

// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =
thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to
capture the player directly. thumbEmbedPromise .then(function(player) {
window.kalturaPlayerVideos.push(player); // Notify kalturadatalayer.js that a new player is ready so
it can // attach custom event listeners immediately, regardless of when // the user clicked the
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {
console.error(e.message) }

```

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