

Key Account Manager

Job ID
REQ-10085012

8月 10, 2026

India

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摘要

- Responsible for key account management at a local level, usually managing a small team or managing specific account(s)/relationships.
- Manage the business relationship and activities with key accounts in order to foster and extend the relationship.
- Develop and maintain relationships with key stakeholders within accounts, developing deep understanding of customer challenges with respect to patients and identifying solutions that enhance patient care.
- Fluency in Hindi (reading, writing, and verbal communication) is required.
- Prior experience working in or managing business across the Rajasthan region is required.
- Experience in Key Account Management (KAM) is preferred & will be an added advantage.

About the Role

Major Accountabilities

- Odgovorna za prodajo, promocijo in razvoj v določeni računalniški in inovativni izkazih za doseganje poslovnih ciljev
- Razviti strategijo razvoja strank, namenske akcijske načrte KAM za dodeljene računalniške, poravnati cilje in izvedbe računov.
- Vodijo pripravo strategij in posameznih taktičnih načrtov ter dajejo strateške vložitve v smislu analiz, prihodnjih potencialov in ključnih programov, potrebnih za računalniške
- Pripraviti in se pogajati o pogodbah ter usmerjati pobude, ki jih podjetje sproži za ciljanje na določeno računsko
- Analiziranje razmer na trgu, vključno s konkurenčnimi obveščevalnimi dejavnostmi na ključnih računih in ključnih konkurentih
- Organizirajte dogodke strank in druge programe neodvisno ali s trženjem/medicinskim oddelkom, v skladu z dogovorjenimi poslovnimi taktičnimi načrti
- Prispevati k kartiranju zainteresiranih strani, vključno s segmentacijo in profilacijo ter zagotoviti točnost in pravočasno podatke za sistem Novartis CRM.
- Odgovoren za izvajanje načrta prodajnih operacij in za doseganje dogovorjenih prodajnih in širših ciljev uspešnosti za lasten del organizacije.
- Razvoj učinkovite prodajne skupine z usposabljanjem in usposabljanjem ali upravljanjem ključnih komercialnih programov
- Poročanje o tehničnih pritožbah / neželjenih dogodkih / scenarijih posebnih primerov, povezanih z Novartis izdelki v roku 24 ur po prejemu
- Distribucija vzorcev trženja (kjer je primerno)

Key Performance Indicators

Odgovoren za upravljanje ključnih računov na lokalni ravni, običajno upravljanje majhne skupine ali upravljanje določeni računov/odnosov. Upravlajte poslovni odnos in dejavnosti s ključnimi računi, da spodbujate in razširite odnos ter pridobite cilje prodaje. Razviti in vzdrževati odnose s ključnimi zainteresiranimi stranmi znotraj računov, razvijati globoko razumevanje izzivov strank v zvezi z bolniki in opredeliti rešitve, ki krepijo skrb za bolnike.

Work Experience

•Obravnavanje meril kakovosti in težav
•Obravnavanje kliničnega preskušanja, pregled podatkov in poročanje
•Inovativne in analitične tehnologije

Skills

•Upravljanje računov
•Upravljanje nadomestil (zaposleni)
•Računalniško programiranje
•Kozmetika
•CRM (upravljanje odnosov s strankami)
•Skrb za stranke
•Terenska prodaja
•Upravljanje ključnih kupcev

Trgovanje
Spretnosti ve č opravljalnosti
Pisarniška administracija
Oskrba bolnikov
Naročanja
Promocija (trženje)
Prodaje
Prodajne operacije
Strateško vodenje
Podporne storitve

Language

Angleščina

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部門
International

Business Unit
Marketing

地点
India

站点
Rajasthan

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Sales

Job Type
Full time

Employment Type
Redni sodelavec

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a7a92700d5c5064642513", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

// Ensure the global player registry array always exists, regardless of embed type.

```
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
  thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbnailEmbed() returns a  
  Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
  capture the player directly. thumbEmbedPromise .then(function(player) {  
    window.kalturaPlayerVideos.push(player); // Notify kaltura_datalayer.js that a new player is ready so  
    it can // attach custom event listeners immediately, regardless of when // the user clicked the  
    thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
      detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
  console.error(e.message) }
```

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