

Key Account Manager

Job ID
REQ-10085012

8月 10, 2026

India

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摘要

- Responsible for key account management at a local level, usually managing a small team or managing specific account(s)/relationships.
- Manage the business relationship and activities with key accounts in order to foster and extend the relationship.
- Develop and maintain relationships with key stakeholders within accounts, developing deep understanding of customer challenges with respect to patients and identifying solutions that enhance patient care.
- Fluency in Hindi (reading, writing, and verbal communication) is required.
- Prior experience working in or managing business across the Rajasthan region is required.
- Experience in Key Account Management (KAM) is preferred & will be an added advantage.

About the Role

Major Accountabilities

- Responsable de la conduite des ventes, de la promotion et du développement dans les comptes clés signés pour atteindre les objectifs commerciaux
- Élaborer une stratégie de développement client, des plans d'action KAM clés pour les comptes attribués, s'aligne sur les objectifs du compte et exécute.
- Diriger la préparation des stratégies et des plans tactiques individuels et donner une contribution stratégique en termes d'analyse, de potentiel futur et de programmes clés requis pour les comptes
- Préparer et négocier des contrats et orienter les initiatives lancées par l'entreprise pour cibler un compte particulier
- Analyser la situation du marché, y compris les activités de veille concurrentielle sur les comptes clés et les principaux concurrents
- Organiser des événements clients et d'autres programmes indépendamment ou avec le département marketing/médical, conformément aux plans tactiques d'affaires convenus
- Contribuer à la cartographie des parties prenantes, y compris la segmentation et le profilage, et fournir des données précises et opportunes pour le système de CRM de Novartis.
- Responsable de l'exécution du plan d'opérations de vente et de l'atteinte des ventes convenues et des objectifs de rendement plus larges pour une partie propre de l'organisation.
- Développer une équipe de vente efficace grâce à la formation et au coaching ou à la gestion de programmes commerciaux clés
- Déclaration des plaintes techniques / événements indésirables / scénarios de cas particuliers liés aux produits Novartis dans les 24 heures suivant leur réception
- Distribution d'échantillons de commercialisation (le cas échéant)

Key Performance Indicators

Responsable de la gestion des comptes clés au niveau local, généralement la gestion d'une petite équipe ou la gestion de comptes/relations spécifiques. Gérer la relation d'affaires et les activités avec des comptes clés afin de favoriser et d'étendre la relation et d'obtenir les objectifs de vente. Développer et maintenir des relations avec les principaux intervenants au sein des comptes, développer une compréhension approfondie des défis des clients à l'égard des patients et identifier des solutions qui améliorent les soins aux patients.

Work Experience

Gestion des mesures et des problèmes de qualité
Conception d'essais cliniques, examen des données et rapports
Technologies innovantes et analytiques

Skills

Gestion de compte
Gestion de la rémunération (employés)
Programmation
Cosmétique
CRM (Gestion de la Relation Client)
Service à la clientèle
Ventes sur le terrain

Gestion des Grands Comptes
Marchandisage
Compétences multithématiques
Administration de bureau
Soins aux patients
Approvisionnement
Promotion (Marketing)
Ventes
Opérations de vente
Leadership stratégique
Services d'assistance

Language

Anglais

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门
International

Business Unit
Marketing

地点
India

站点
Rajasthan

Company / Legal Entity

Functional Area
Sales

Job Type
Full time

Employment Type
CDI

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a7abb663bcc5880363406", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

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14. https://novartis.wd3.myworkdayjobs.com/fr-FR/Novartis_Careers/job/Rajasthan/Key-Account-ManagerREQ-10085012-1
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