

Key Account Manager

Job ID
REQ-10085012

8月 10, 2026

India

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摘要

- Responsible for key account management at a local level, usually managing a small team or managing specific account(s)/relationships.
- Manage the business relationship and activities with key accounts in order to foster and extend the relationship.
- Develop and maintain relationships with key stakeholders within accounts, developing deep understanding of customer challenges with respect to patients and identifying solutions that enhance patient care.
- Fluency in Hindi (reading, writing, and verbal communication) is required.
- Prior experience working in or managing business across the Rajasthan region is required.
- Experience in Key Account Management (KAM) is preferred & will be an added advantage.

About the Role

Major Accountabilities

- Responsable de impulsar las ventas, la promoción y el desarrollo en las cuentas designadas para alcanzar los objetivos comerciales
- Desarrollar la estrategia de desarrollo de clientes, planes de acción KAM dedicados para cuentas asignadas, alinea los objetivos de la cuenta y se ejecuta.
- Liderar la preparación de estrategias y planes tácticos individuales y dar aportes estratégicos en términos de análisis, potencial futuro y programas clave requeridos para las cuentas
- Preparar y negociar contratos, y guiar las iniciativas que la empresa lanza para apuntar a una cuenta particular
- Analizar la situación del mercado, incluidas las actividades de inteligencia competitiva en cuentas clave y competidores clave
- Organizar eventos de clientes y otros programas de forma independiente o con el departamento de marketing/médico, de acuerdo con los planes tácticos de negocio acordados
- Contribuir a la cartografía de las partes interesadas, incluida la segmentación y la elaboración de perfiles, y proporcionar datos precisos y oportunos para el sistema CRM de Novartis.
- Responsable de impulsar el plan de operaciones de ventas y de lograr objetivos de ventas acordados y de rendimiento más amplios para su propia parte de la organización.
- Desarrollar un equipo de ventas eficaz a través de la formación y el coaching o la gestión de programas comerciales clave
- Notificación de quejas técnicas / eventos adversos / escenarios de casos especiales relacionados con los productos Novartis dentro de las 24 horas posteriores a la recepción
- Distribución de muestras de comercialización (cuando proceda)

Key Performance Indicators

Responsable de la administración de cuentas clave a nivel local, normalmente administrando un equipo pequeño o administrando cuentas/relaciones específicas. Gestionar la relación comercial y las actividades con cuentas clave con el fin de fomentar y ampliar la relación y obtener los objetivos de ventas. Desarrollar y mantener relaciones con las partes interesadas clave dentro de las cuentas, desarrollando una comprensión profunda de los desafíos de los clientes con respecto a los pacientes e identificando soluciones que mejoren la atención al paciente.

Work Experience

Gestión de métricas y problemas de calidad
Diseño de ensayos clínicos, revisión de datos y elaboración de informes
Tecnologías innovadoras y analíticas

Skills

Gestión de cuentas
Gestión de Compensaciones (Empleados)
Programación de Computadoras
Cosméticos
CRM (Gestión de la relación con el cliente)
Atención al cliente
Ventas de campo

Gesti ó n de Cuentas Clave
Merchandising
Habilidades multitarea
Administraci ó n de oficinas
Atenci ó n al paciente
Procuraci ó n
Promoci ó n (Marketing)
Ventas
Operaciones de Ventas
Liderazgo Estratégico
Servicios de soporte

Language

Ingl é s

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门
International

Business Unit
Marketing

地点
India

站点
Rajasthan

Company / Legal Entity

Functional Area
Sales

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a7abb677a78d428444038", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
_thumbnailEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // _thumbnailEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

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