

Sr. Business Analyst - US & Americas

Job ID
REQ-10082240

7月 21, 2026

Mexico

Available in: English

摘要

Internal Title: Sr. Business Analyst DDIT US&I US & Americas

#LI-Hybrid

Location: INSURGENTES, Mexico

Work Arrangement Hybrid

Relocation Support: This role is based in INSURGENTES, Mexico. Novartis is unable to offer relocation support: please only apply if accessible.

Ready to shape the future of healthcare across the Americas? As a Sr. Business Analyst - US & Americas, you will play a pivotal role in driving digital transformation initiatives that empower Commercial, Medical, Customer Engagement, Data and Analytics, and Artificial Intelligence teams to deliver greater impact for patients. Working at the intersection of business and technology, you will partner with diverse stakeholders, translate complex business needs into innovative solutions, and help accelerate the adoption of digital capabilities that create measurable value across the region. If you thrive in a collaborative, fast-paced environment and are passionate about turning ideas into outcomes, this is an opportunity to make a meaningful difference.

About the Role

Key Responsibilities

- Partner with business stakeholders across the Americas to identify opportunities and deliver digital transformation initiatives.
- Gather, analyze, and document business requirements, user stories, processes, and functional specifications.
- Lead or coordinate project workstreams, ensuring delivery meets scope, budget, timeline, and quality expectations.
- Support implementation and adoption of Commercial, Medical, Customer Engagement, Data and Analytics, and Artificial Intelligence solutions.
- Serve as the link between business users, product teams, vendors, and technical experts.
- Facilitate workshops, requirement sessions, testing activities, user training, and change management initiatives.
- Map current and future business processes to drive simplification, automation, and standardization.
- Support portfolio governance, budget tracking, executive reporting, and project status communications.
- Identify, monitor, and mitigate project risks, issues, and dependencies to ensure successful outcomes.
- Ensure solutions comply with Novartis quality standards, security requirements, policies, and regulatory expectations.

Essential Requirements

- Bachelor's degree in Information Technology, Engineering, Business Administration, Life Sciences, or a related field.
- 5+ years of experience in business analysis, project management, product delivery, or business partnering roles.
- Experience supporting Commercial, Medical, Sales, Marketing, Customer Engagement, or digital transformation initiatives.
- Proven ability to translate business requirements into effective technology solutions and business outcomes.
- Strong stakeholder management and communication skills across senior business and technical audiences.
- Experience working within Agile or hybrid delivery environments in cross-functional, multinational teams.

Desirable Requirements

- Experience within the pharmaceutical or healthcare industry.
 - Hands-on experience with Salesforce, Veeva Customer Relationship Management, Data and Analytics, or Artificial Intelligence initiatives.
- Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and Accommodation:

Novartis is committed to work with and provide reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to tas.mexico@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad.

Si, debido a una condición médica discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a tas.mexico@novartis.com y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Operations

Business Unit

Information Technology

地点

Mexico

站点

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmac é utica S.A. de C.V.

Functional Area
Information Technology

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a609e5c2ced5604508192", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.  
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var thumbEmbedPromise =  
thumbEmbed({config, mediaInfo: {entryId: "1dgfvmafo"}}); // thumbEmbed() returns a  
Promise that resolves with the player instance // when the user clicks the thumbnail. Use .then() to  
capture the player directly. thumbEmbedPromise .then(function(player) {  
window.kalturaPlayerVideos.push(player); // Notify kaltura_dataLayer.js that a new player is ready so  
it can // attach custom event listeners immediately, regardless of when // the user clicked the  
thumbnail relative to page load. document.dispatchEvent(new CustomEvent('kalturaPlayerReady', {  
detail: { player: player } })); }) .catch(function(error) { console.error(error); }); } catch (e) {  
console.error(e.message) }
```

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