

Senior Manager, Strategy & Operations

Job ID
REQ-10080405

6月 19, 2026

United Kingdom

摘要

Senior Manager, Strategy & Operations

#LI-Hybrid

Primary Location: London, UK

Relocation Support: This role is based in London, UK. Novartis is unable to offer relocation support: please only apply if accessible.

You will play a critical role in shaping the operating model for International Communications & Patient Advocacy. As Senior Manager, Strategy & Operations, you will translate strategic priorities into scalable, performance-driven ways of working—embedding clear governance, planning discipline, and data- and AI-enabled solutions to drive alignment, simplification, execution excellence, and measurable impact across global and country teams.

About the Role

Key Responsibilities

- Design ,implement & continuously improve the International Comms & Patient Advocacy I operating model, ensuring clear governance, decision rights, and scalable ways of working
- Lead planning, objective-setting, and prioritization to align resources with strategic business goals
- Simplify and redesign processes to reduce complexity, duplication, and inefficiencies across the function
- Apply data, automation, and artificial intelligence to improve workflows, decision-making, and execution speed
- Define and embed performance frameworks, including key performance indicators and dashboards to track impact
- Drive financial discipline, managing budgets, headcount, and resource allocation in line with priorities
- Lead vendor strategy and partnerships to optimize value, reduce duplication, and align spend with strategic outcomes
- Deliver transformation initiatives, embedding new ways of working and driving sustained adoption across teams

Essential Requirements

- Bachelor ' s degree or equivalent qualification required
- Extensive experience in strategy and operations, transformation, or management consulting within global organisations
- Proven ability to design and implement operating models, governance structures, and scalable processes
- Experience translating strategic priorities into clear objectives, success measures, and execution plans
- Strong financial and resource management experience, including budget oversight and headcount planning
- Demonstrated ability to lead change initiatives and drive adoption across complex, matrixed environments
- Experience improving processes using data, automation, or artificial intelligence to drive efficiency and decision making
- Strong analytical mindset with the ability to challenge complexity and drive simplification in ways of working

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

Primary location salary range
£ 65,590.00 - £ 121,810.00

部门
Corporate Affairs

Business Unit
Communications

地点
United Kingdom

站点
London (The Westworks)

Company / Legal Entity
GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area
Communications & Public Affairs

Job Type
Full time

Employment Type
Regular

Shift Work

No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a368fe4266cb732431538", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); } catch (e) { console.error(e.message) }
```

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