

US POP Governance Head

Job ID
REQ-10079593

6月 22, 2026

USA

摘要

Shape how patient programs are governed across the US at Novartis. As the US POP Governance Head, you will lead strategy and oversight for patient-facing programs—ensuring they are safe, compliant, and built around patients.

This is a rare opportunity to operate at the intersection of patient safety, pharmacovigilance, and commercial innovation, driving scalable, future-ready solutions across PSPs, insights, and digital initiatives.

About the Role

Key Responsibilities

- Lead US governance strategy for patient-oriented programs across the full lifecycle from concept to execution

- Serve as the US authority on governance, translating regulations into scalable, practical program solutions
- Chair the US POP Governance Board, driving transparent, risk-based decision-making
- Ensure patient safety and compliance, including adverse event reporting, data integrity, and audit readiness
- Partner cross-functionally to deliver compliant, patient-centric programs across commercial and safety functions
- Oversee vendor and third-party governance, ensuring compliant and scalable patient program delivery
- Define and monitor key performance indicators and risk metrics to proactively mitigate compliance risks
- Build and lead a high-performing team, fostering a culture of quality, innovation, and continuous improvement

Essential Requirements

- Bachelor ' s degree in life sciences, pharmacy, nursing, public health, or related field
- More than ten years of experience in patient safety, pharmacovigilance, or patient programs
- Strong experience with patient support programs, hubs, or patient service delivery models
- Deep understanding of United States regulatory requirements, including adverse event reporting and patient data protection
- Proven experience leading cross-functional initiatives across patient safety, compliance, and commercial teams
- Demonstrated people leadership experience (5+ years preferred), including coaching and developing teams or leaders
- Strong track record in audit readiness, inspections, and corrective and preventive action management
- Fluent in English, both spoken and written, with the ability to communicate with diverse stakeholders

Desirable Skills

- Experience with digital patient engagement, including social media, automation, or artificial intelligence-enabled solutions
- Advanced degree in a related field such as pharmacy, medicine, or life sciences

Apply now to lead the evolution of patient program governance across the US.

The salary for this position is expected to range between \$236,600 and \$439,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

To learn more about the culture, rewards and benefits we offer our people [click here](#).

Accessibility and reasonable accommodation

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or in order to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com call +1 (877) 395-2339 and let us know that nature of your

request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

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部门

Development

Business Unit

Development

地点

USA

状态

New Jersey

站点

East Hanover

Company / Legal Entity

U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

```

var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a39cec38d39b501724616", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins["playkit-js-hotspots"] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins["playkit-js-moderation"] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins["playkit-js-info"] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }

```

```

// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1dgvfmafo"}); } catch (e) { console.error(e.message) }

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