

Director, Product & Disease Training

Job ID
REQ-10078663

5月 19, 2026

USA

摘要

#LI-Remote

This position can be based remotely anywhere in the U.S. (there may be some restrictions based on legal entity). Please note that this role would not provide relocation as a result. The expectation of working hours and travel (domestic and/or international) will be defined by the hiring manager.

The Director, Product & Disease Training is responsible for leading the training assessment, strategy, budget and execution for the Oncology and Spinal Muscular Atrophy (SMA) Product and Disease State knowledge of the US Customer Engagement organization. This individual ensures cross-functional input is integrated by collaborating with key stakeholders (Customer Engagement/Sales, Marketing, Operations, Patient Services, etc.) to ensure there is strategic oversight and alignment in the delivery of training curriculum. Leads a team of Product Trainers and collaborates with other training functions (i.e., Customer Engagement Skills, Leadership Excellence, Patient Services/Market Access and Technology & Operations) to ensure consistency across all customer-facing roles

About the Role

Training Strategy Development

- Responsible for full alignment with Oncology and SMA marketing positioning, strategic imperatives and brand plans
- Ensure insights are captured from all Customer facing teams and infused into training curriculum
- Partner with the Customer Engagement Skills team to refine and execute both New Hire and Ongoing Training
- Participate as an active member on the Oncology (BWH, NMH, RLT) and SMA Functional leadership team
- Develop training business plans for the following therapeutic areas

oBreast & Women ' s Health (BWH)

oNon-Malignant Hematology (NMH)

oTheragnostic - Radioligand Therapy (RLT)

oSpinal Muscular Atrophy including Duchenne ' s Muscular Dystrophy

Lead Development of Oncology and SMA Product Training curriculum by ensuring Direct Reports:

- Collaborate with training functions and key stakeholders including external vendors, and BU functions (e.g., Patient Services, CE/Sales, Marketing, Market Access, Operations, Medical and P&O) in the development of training materials that reflect the needs of the brands, evolving market landscape and legal/regulatory requirements.
- Conduct on-going needs analysis (customer feedback, field interactions, SMEs, etc.) and leverage results to inform/adjust training strategy and curriculum as needed
- Ensure all materials are approved and compliant consistent with Novartis policies.
- Identify and execute sustainability opportunities for each learning program and leverage the pre and post training metrics to measure impact on business outcomes
- Lead development of Oncology and SMA national and district meetings in conjunction with brand teams. Ensure materials are MAP/FUSE approved per Novartis policy.
- Design / Refresh new hire training curriculum, including the design, production, implementation, coordination, and evaluation of all product training activities

General

- Develop on-going training; constantly stays attuned with field training needs; development and implementation of training activities, and completion of on-going assessment.
- Develop and maintains ownership of KPI tracking/reporting progress on the Product curriculum in collaboration with Technology & Operations team
- Ensure customer facing associates maintain annual product certification oncology products in collaboration with CE operations.

Lead and Develop People

- Leads product training team across in-line products and pre-launch entities
- Hires, coaches, and develops Product Training staff
- Ensures development plans are in place
- Administrative management of Product Training team i.e., budgets, capital, and headcount as well as performance management of assigned managers.
- Implement Be-Curious Training Rotations in collaboration with Sales & Operations

Minimum Requirements

- Bachelor ' s Degree. Advanced degree preferred
 - 5-10 years of pharmaceutical experience preferred; not required
 - 5 years Sales training experience required (can be in Pharma or other Business)
 - At least 2 years leading, coaching and developing direct reports
 - 2-years sales experience
 - Recent experience in AI empowered instructional design
 - Brand strategy, tactics understanding combined with strong clinical & therapeutic knowledge
 - Strong overall sales acumen and business experience.
 - Excellent problem solving, communication, listening, and facilitation, planning, team building and communication skills.
 - Demonstrated ability to synthesize information to develop recommendations, and ability to persuade / influence organization pursuit of recommended path
 - Ability to lead teams. Proven leadership, management skills and executive presence.
 - Team player capable of working in large cross functional teams (such as build relationships with sales and marketing organization at all levels)
- Job Dimensions (Indicate key facts and figures)

Novartis Compensation Summary:

The salary for this position is expected to range between \$185,500 and \$344,500 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

部门
US

Business Unit
Other

地点
USA

状态
Remote, US

站点
Remote Position (USA)

Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation

Functional Area
Sales

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var config = { targetId: "kalturaplayer6a0f8ac330598487871989", provider: { widgetId:
"1Qm7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause:
false, allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: {},
sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true,
showSpeedMenu: false }, css : "/modules/custom/arcticnckalturaaddon/css/kalturavideo.css",
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(KalturaPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(KalturaPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", //
Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (KalturaPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (KalturaPlayer.plugins["navigation"]) {
config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible:
false }; } if (KalturaPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; }
if (KalturaPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if
(KalturaPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if
(KalturaPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents =
[]; if (KalturaPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
try { var kalturaPlayer = KalturaPlayer.setup(config); // Add the player to the global array. if (typeof
```

```
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var  
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other  
media. kalturaPlayer.loadMedia({entryId: "1_dgfvmafo"}); } catch (e) { console.error(e.message) }
```

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