NOVARTIS

Workflow Automation Expert

Job ID
REQ-10078222

5月 20, 2026

USA

摘要

Do you enjoy turning complex processes into simple, efficient solutions that make a real difference? Join Novartis as a Workflow Automation Expert and help transform how our teams work by designing and delivering automation solutions that reduce manual effort and improve reliability across critical business and scientific workflows. In this role, you ’ ll work hands-on with business process management, robotic process automation and artificial intelligence-enabled tools, while partnering closely with stakeholders to identify high-impact opportunities. You ’ ll also act as a trusted expert and mentor, helping to build automation capability and promote a culture of innovation, collaboration and continuous improvement across the organisation.

Location: Cambridge, USA #LI-Hybrid

This role is based in Cambridge, USA. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

About the Role

Responsibilities:

- Lead end-to-end delivery of workflow automation solutions, from process discovery through to deployment and optimisation
- Design and implement scalable automation using business process management and robotic process automation technologies
- Translate business and user needs into efficient, automation-first solutions that improve reliability and reduce manual effort
- Identify high-impact automation opportunities in partnership with cross-functional stakeholders
- Ensure all automation solutions align with enterprise platforms, security, compliance and governance standards
- Collaborate across business, technical and operational teams to drive adoption and measurable outcomes
- Apply systems thinking to analyse, model and redesign processes for automation readiness
- Act as a hands-on subject matter expert and mentor, building automation and process capability across teams
- Promote best practices, frameworks and reusable solutions to elevate organisational automation maturity
- Contribute to a culture of rapid delivery, innovation and continuous improvement supported by artificial intelligence-enabled approaches

Essential for the role:

- 7+ years design and delivering workflow automation solutions end-to-end
- Proven ability to translate business and user needs into scalable automation solutions through business process management and robotic process automation technologies
- Strong systems thinking skills, with experience analysing and redesigning complex processes for automation readiness
- A mindset of curiosity that drives continuous improvement and change
- Strong collaboration and communication skills, working effectively across business, technical and operational teams
- Demonstrated ability to influence stakeholders without formal authority in a complex, matrixed environment
- Practical understanding of artificial intelligence and its application within automation or transformation initiatives
- Experience working within life sciences, pharmaceutical or similarly regulated, complex environments

Desirable for the role:

- Experience in pharmaceutical drug discovery or supporting scientific research workflows
- Experience mentoring or developing others to build capability in automation, process engineering or artificial intelligence

Benefits & Rewards

The salary for this position is expected to range between $152,600 and $283,400 per year. The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and accommodation:
The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or in order to

perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com call +1 (877) 395-2339 and let us know that nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

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部门
Biomedical Research

Business Unit
Research

地点
USA

状态
Massachusetts

站点
Cambridge (USA)

Company / Legal Entity
U175 (FCRS = US175) Novartis Institutes for BioMedical Research, Inc.

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

var config = { targetId: "kalturaplayer6a0f8a87908b1435189144", provider: { widgetId: "10m7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: {}, sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false }, css : "/modules/custom/arcticnckalturaaddon/css/kalturavideo.css", components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [{ presets: ['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get: KalturaPlayer.ui.components.Remove }] } }; // Check and add plugins only if they exist if (KalturaPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if (KalturaPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default: alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable: true }; } if (KalturaPlayer.plugins["preventSeek"]) { config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; } config.plugins.floating = { disable: true }; if (KalturaPlayer.plugins["navigation"]) { config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if (KalturaPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if (KalturaPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if (KalturaPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if (KalturaPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if (KalturaPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {}; config.plugins.googleTagManager.customEventsTracking = {}; config.plugins.googleTagManager.containerId = 'GTM-57RJQ5'; config.plugins.googleTagManager.customEventsTracking.custom = []; config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents: false, playlistEvents: false, castEvents: false } }; }

try { var kalturaPlayer = KalturaPlayer.setup(config); // Add the player to the global array. if (typeof kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other media. kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); } catch (e) { console.error(e.message) }

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