

## Associate Analyst, Customer Engagement Operations

Job ID  
REQ-10077400

6月 24, 2026

India

### 摘要

Podprite vodjo tehnične pomoči/produktne vodje/vodje izdelkov v ekipi. Zagotovite izboljšano tržbenje in tajništvo podporno članom ekipe. Zagotavljanje analitične in operativne podpore. Sodelavec je usklajen za izvajanje kvalitativne in kvantitativne analitike podatkov, da se omogoči informirano odločanje.

### About the Role

#### Major Accountabilities

- odgovoren za zagotavljanje tajništva in upravne podpore.
- Podprite projektne vodje pri pripravi promocijskega gradiva za tržbenje.
- Zagotoviti celovito izvajanje SOP. Izdajanje mesečnih poročil, ki prikazujejo raven zadovoljstva strank. Posodobitev zbirke podatkov o distributerjih
- Zagotovite natančno in pravočasno dokončanje vseh poročil.

## Key Performance Indicators

Zadovoljstvo strank.  
Dostava pravočasno

## Work Experience

Delovne izkušnje v farmacevtski industriji

## Skills

Upravna pomoč  
Adobe Indesign  
Oglaševalske akcije  
Poslovno mreženje  
Komunikacijske spretnosti  
Radovednost  
Ohranjanje strank  
Digitalni marketing  
Elektronsko trženje  
Zavarovanje za trženje  
Trženje komuniciranje  
Marketing na rti  
Mobilno trženje  
Sporočila za javnost  
Družbeni mediji  
Sop (standardni operativni postopek)  
Sejmi

## Language

Angleščina

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门  
US

Business Unit  
General Management

地点  
India

站点  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Marketing

Job Type  
Full time

Employment Type  
Redni sodelavec

Shift Work  
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a3c2af3a8fbe917661724", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
```

```
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1_dgfvmafo"}); } catch (e) { console.error(e.message) }
```

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3. <https://novartis.wd3.myworkdayjobs.com/sl-SI/NovartisCareers/job/Hyderabad-Office/Associate-Analyst--Customer-Engagement-OperationsREQ-10077400-1>
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