

Associate Analyst, Customer Engagement Operations

Job ID
REQ-10077400

6月 24, 2026

India

摘要

- Apoyar al Jefe de TA / Gerentes de Producto / Ejecutivos de Producto en el equipo
- Proporcionar un mejor apoyo de marketing y secretariado a los miembros del equipo.
- Proporcionar soporte anal í tico y operativo. Los asociados est á n alineados para realizar an á lisis cualitativos y cuantitativos de los datos para permitir la toma de decisiones informadas.

About the Role

Major Accountabilities

- Responsable de proporcionar apoyo administrativo y de secretar í a.
- Apoyar a los Directores de Proyectos en la preparaci ó n de material promocional para el marketing.
- Garantizar la plena aplicaci ó n del POE. Emisi ó n de informes mensuales que muestren el nivel de satisfacci ó n del cliente. Actualizar la base de datos de distribuidores
- Garantizar la finalizaci ó n precisa y oportuna de todos los informes.

Key Performance Indicators

- Satisfacción del cliente.
- Entrega a tiempo

Work Experience

Experiencia laboral en la industria farmacéutica

Skills

Asistencia Administrativa

Adobe Indesign

Campañas publicitarias

Networking Empresarial

Habilidades de comunicación

Curiosidad

Retención de clientes

Digital Marketing

Marketing por correo electrónico

Material de marketing

Comunicaciones de marketing

Planes de marketing

Marketing Móvil

Comunicados de prensa

Redes Sociales

Sop (Procedimiento Operativo Estándar)

Ferías

Language

Inglés

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门
US

Business Unit
General Management

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
var kPlayer = KalturaPlayer55802022 || KalturaPlayer; var config = { targetId:
"kalturaplayer6a3c2aeb7e4e4633979130", provider: { widgetId: "10m7rm1pm", partnerId:
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false, muted: false, loop:
false }, sources: { options: {}, startTime: 0 }, disableUserCache: "true", plugins: {}, sources: { options:
{} , startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu:
false }, components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets:
['Playback', 'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
kPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(kPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(kPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", // Default:
bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
```

```
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (kPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (kPlayer.plugins["navigation"]) { config.plugins.navigation =
{ position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; } if
(kPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; } if
(kPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if
(kPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if
(kPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents = []; if
(kPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
// Ensure the global player registry array always exists, regardless of embed type.
window.kalturaPlayerVideos = window.kalturaPlayerVideos || []; try { var kalturaPlayer =
kPlayer.setup(config); // Add the player to the global array.
window.kalturaPlayerVideos.push(kalturaPlayer); // Load the Player for other media.
kalturaPlayer.loadMedia({entryId: "1_dgfvmafo"}); } catch (e) { console.error(e.message) }
```

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3. <mailto:diversityandincl.india@novartis.com>
4. <https://novartis.wd3.myworkdayjobs.com/es/NovartisCareers/job/Hyderabad-Office/Associate-Analyst--Customer-Engagement-OperationsREQ-10077400-1>
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