

Senior Associate, MAP & PSDS Governance

Job ID
REQ-10075959

5月 06, 2026

India

摘要

Independently support development, implementation and maintenance of global standards, policies, guidelines, processes, systems and tools for Managed Access Programs (MAPs) and Post-Study Drug Supplies (PSDS) and their global governance framework.

Support implementation of risk mitigation plans in close collaboration with Novartis Legal, Ethics Risk & Compliance, Internal Audit, Quality Assurance and Patient Safety.

About the Role

Major accountabilities:

- Support the development, implementation and maintenance of Novartis global standards for Managed Access Programs (MAPs) and Post-Study Drug Supplies (PSDS), their internal and external policies, guidelines, procedures, systems and tools according to international guidelines and applicable laws and regulations

- Generate data driven insights from MAPs/PSDS to optimize governance
- Support the development and implementation of a global governance framework enabling enterprise-wide central governance and oversight for assigned processes, products and services
- Contribute to continuous improvement for assigned processes, products and services; participate in cross-functional projects to continuously improve Novartis standards, policies, guidelines, processes and systems to ensure better process adherence and to simplify the way we work
- Support identification of quality and compliance risks for Novartis related to assigned areas and establish mechanisms to mitigate these risks
- Support change management and a culture of quality, compliance and patient centricity; identify opportunities for global/local alignment
- Support maintenance and enhancement of internal controls to measure compliance; review internal audit outcomes, perform country exchanges and support country self-assessments based on defined control matrices
- Support country organizations to set-up and execute appropriate corrective and preventive action plans in case of major audit or inspection findings
- Support global inspection and audit preparation and conduct for quality and internal audits. Support corrective actions as required
- Adhere to Novartis values and behaviours, policies, guidelines, procedures, trainings

Minimum Requirements:

- Master ' s degree in science or clinical operations
- Relevant work experience (approx. 2-4 years) in the pharmaceutical industry or public health sector, in medical affairs, clinical operations or drug development. Good knowledge in relevant governance area
- Good interpersonal skills demonstrating the Novartis values for collaboration, quality and integrity
- Experience in working in matrix teams in global organizations and global project teams
- Good communication skills across different audiences and organizational levels
- Ability to build relationships with internal and external stakeholders
- Openness to change and a culture of high ethical standards and compliance

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we ' ll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门
Development

Business Unit
Development

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

```
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false, allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: {},
sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true,
showSpeedMenu: false }, css : "/modules/custom/arcticnckalturaaddon/css/kalturavideo.css",
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(KalturaPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
```

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(KalturaPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", //
Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (KalturaPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (KalturaPlayer.plugins["navigation"]) {
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false }; } if (KalturaPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; }
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(KalturaPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents =
[]; if (KalturaPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
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config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

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kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other
media. kalturaPlayer.loadMedia({entryId: "1_dgfvmafo"}); } catch (e) { console.error(e.message) }
```

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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