

## eCompliance Manager

Job ID  
REQ-10075475

4月 28, 2026

India

### 摘要

The eCompliance Manager is responsible for providing Quality Assurance oversight and guidance with regard to computerized systems validation (CSV), operating within the framework of regulations (GxP, 21CFR11, etc.) and requirements defined in the Novartis Quality Manual and global procedures.

eCompliance Manager provides the needed operational support such as approving the GxP impacted changes, Periodic Review Reports, deviations etc., Provides the guidance to the project and operations team on the CSV related topics and related information. Reviews and/or approves the global Computerized Systems key validation deliverables as a part of the eCompliance support to the GxP projects.

### About the Role

Major Accountabilities:

- Quality oversight of operational activities of GxP systems (e.g., Changes, Periodic Reviews, Deviations etc.,)
- Provide needed support to meet the applicable Novartis and regulatory requirements for GxP regulated computerized systems projects and AI Projects
- Point of Contact for all CSV related matters for GxP Computerized Systems and act as an interface between IT and Business for eCompliance topics in relation to GxP classified Computer Systems promoting a Quality Culture.
- Review and approve project related documents for GxP relevant systems including determination of GxP applicability for all GxP and non-GxP relevant systems.
- Establish trusted partnership with assigned IT Function with understanding of business drivers, and provide the needed day to day operational support.
- Review and approve the GxP Changes and the associated deliverables.
- Review and approve the GxP impacted deviations, ensure appropriate CAPA are implemented.
- Contribute for the preparation of VMP and execute the plan for the systems associated with the respective functions.
- Review and approve the Periodic Review Reports for the GxP computerized systems and the associated gaps within CAPA Management System.
- Perform supplier qualification assessment activities.
- Provide Audit support as assigned and in case of CAPAs, provide the required Quality support.

Key Performance Indicators:

- GxP relevant computerized systems are developed, implemented and maintained according to the Novartis requirements.
- On time review and approval of changes, deviations & periodic review reports for the GxP computerized systems.
- Documentation supporting eCompliance and CSV requirements is in place, maintained up-to-date and can be presented during audits and inspections without delays and issues.
- . Gaps in eCompliance and CSV activities are proactively identified, escalated and the development of mitigation plans supported
- Client/stakeholder satisfaction and corresponding feedback.

Work Experience:

- 10-15 years of overall IT experience, and a minimum 7 years of relevant experience in the Pharmaceutical Industry and in particular within regulated functions such as IT Quality and Compliance
- Solid understanding of global regulations and Health Authorities expectations governing computerized systems (CSV, Part 11, etc.)
- Solid experience in the development, implementation and lifecycle management of computerized systems in regulated environments
- Experience in quality management of Cloud, SaaS platform, mobile and digital application used in regulated environments
  - Highly experienced in the operational management of GxP solutions including its related

technologies to support the operation

- Good understanding in system application management, its Quality support approach and industry best practices (ITIL, ITSM, etc.)
  - Experience in the development, implementation and lifecycle management of key computerized systems in the Pharmaceutical Development, Manufacturing, Quality, Commercial and Infrastructure space (e.g. ERP/SAP, MES, LIMS, CRM, IAM,GDD etc.)
  - Successful cross-divisional/functional work with complex international teams
  - Experience in GxP supplier qualification activities
  - Proven ability to adjust to multiple demands, shifting priorities and unexpected events while maintaining a positive work attitude
  - Ability to effectively interact and present to Management
  - Ability to manage the key stakeholders and build trust
  - Proven ability to influence without hierarchical authority and build trusted partnerships
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- Excellent communication, negotiation, facilitation, and interpersonal skills
  - Handling AI and GenAI Related Project
  - Ability to effectively interact and present to Management
  - Ability to manage the key stakeholders and build trust
  - Change Control Management
  - Audit & Inspection Management
  - Compliance Risk Management
  - Good Manufacturing Practices (cGMP)
  - GxP Experience
  - KPI Reporting
  - Quality Assurance
  - Quality Management System
  - Record Management
  - Quality Compliance

Skills:

- Dealing With Ambiguity
  - Decision Making
  - Leadership Skills
  - Risk Management
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- Collaboration
  - Regulatory requirements knowledge
  - Communication skills
  - Data Integrity

Languages:

- English.

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Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

Operations

Business Unit

Quality

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Quality

Job Type

Full time

Employment Type

Regular

Shift Work

No

```
var config = { targetId: "kalturaplayer69f0e6d752827467320094", provider: { widgetId:
"1Qm7rm1pm", partnerId: "2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause:
false, allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: {},
sources: { options: {}, startTime: 0 }, ui: { showCCButton: false, settings: { showQualityMenu: true,
showSpeedMenu: false }, css : "/modules/custom/arcticnckalturaaddon/css/kalturavideo.css",
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; // Check and add plugins only if they exist if
(KalturaPlayer.plugins["download"]) { config.plugins.download = { disable: true }; } if
(KalturaPlayer.plugins["transcript"]) { config.plugins["playkit-js-transcript"] = { position: "right", //
Default: bottom;('left', 'right', 'top', 'bottom') to enable transcript. expandMode: "over", // Default:
alongside;('alongside', 'hidden', 'over') expandOnFirstPlay: false, showTime: true, downloadDisabled:
false, printDisabled: false, disable: true }; } if (KalturaPlayer.plugins["preventSeek"]) {
config.plugins.preventSeek = { preventSeekForward: false, preventSeek: false }; }
config.plugins.floating = { disable: true }; if (KalturaPlayer.plugins["navigation"]) {
config.plugins.navigation = { position: "right", expandMode: "over", expandOnFirstPlay: false, visible:
false }; } if (KalturaPlayer.plugins["hotspots"]) { config.plugins['playkit-js-hotspots'] = { disable: true }; }
if (KalturaPlayer.plugins["moderation"]) { config.plugins['playkit-js-moderation'] = { disable: true }; } if
(KalturaPlayer.plugins["info"]) { config.plugins['playkit-js-info'] = { disable: true }; } if
(KalturaPlayer.plugins["share"]) { config.plugins.share = { disable: true }; } config.ui.uiComponents =
[]; if (KalturaPlayer.plugins["googleAnalytics"]) { config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } }; }
```

```
try { var kalturaPlayer = KalturaPlayer.setup(config); // Add the player to the global array. if (typeof
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other
media. kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); } catch (e) { console.error(e.message) }
```

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disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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