

## Specialist Business Services / Solutions Delivery

Job ID  
REQ-10075044

4月 07, 2026

India

### 摘要

-Entry level specialist for project delivery and/or operations in a less complex business sub capability.

### About the Role

Major Accountabilities:

- Execute solution implementation according to technology and delivery strategy for business systems, platforms and processes for a particular service scope.
- Partner with DDIT Strategic Business Partners for demand analysis solution proposal/evaluation and funding estimates.
- Deliver products according to strategy and with reusability.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible service scope.

- Ensure services, solutions, platforms products are fit for purpose and achieve the desired business value and impact.
- Run efficient DevOps for platforms products or systems ensuring availability and optimal performance for particular service scope.
- Follow governance structure for projects operations etc. with right stakeholder representation.
- Track report and deliver against agreed success factors and KPIs for various stakeholders for responsible service area.
- Follow DDIT practices to drive agility, speed efficiency and effectiveness.
- Ensure adherence to Security and Compliance policies and procedures.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)
- Ensure a healthy and safe workplace by complying with Novartis HSE and ISEC standards, implementing measures, providing training and resources, supporting employee well-being, investigating incidents, and collaborating with HSE teams to maintain a safe environment while adhering to quality, ethical, health, safety, and environmental requirements

#### Key Performance Indicators:

- Delivery on agreed KPIs including business impact
- Launch of innovative technology solutions across Novartis at scale
- Business impact and value generated from DDIT solutions
- Adoption and development of Agile Productization and DevOps practices
- Operations stability and effective risk management Feedback on customer experience

#### Experience:

- Industry/ Business Exposure
- Project Management
- Collaborating across boundaries

#### Skills and Knowledge:

- Business Acumen
- stakeholder management
- Project Management
- Service Delivery Management
- performance management
- budget management
- risk management
- planning
- Digital capabilities, Effective use of technology
- Operational Excellence Projects

#### Language:

- English

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

部门

International

Business Unit

Marketing

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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