NOVARTIS

LDC - Adopt Operations Manager

Job ID
REQ-10074211

3   25, 2026

India

- The LDC Adopt Operations Manager ensures successful program deployment and embeds LDC program ownership into Countries/Sites in her/his designated ownership area (Region or Function).
- Beyond introducing the LDC Deployment Approach -- a common way of planning, executing and tracking Business-related project activities and deliverables – this responsibility includes partnering with LDC Operations Country Leads across all project phases.
- The LDC Adopt Operations Manager works closely next to the Operations Adopt team, with Release managers, Core, Core & Adopt Enablement to ensure a consistent way of enabling local country/site adoption across the world.
- The role reports directly to LDC Adopt Leadership and is 1st level of program support/escalation for LDC Country teams.

About the Role

Key Responsibilities

- Support end-to-end Country LDC Journey – with Country Operations Lead, securing country resources, and managing completion of all country activities related to LDC adoption.
- Ensure overall Go Live readiness reporting/management of Country/Site
- Supports and secures country readiness per milestone inc. signoff of scope, solution acceptance, implementation activities and overall go-live readiness and hypercare country activities in country.
- Ensures all release delivery milestones and toll gates in country are met
- Works with Country Leads to socialize / identify and secure country team roles (and backfills) and other resources for the respective countries over the complete Release Delivery Lifecycle
- Works with Change/Learning/Comms teams and Operations OCM on the role/OCM impacts, country change impact assessment, and implementation of associated action plans, tracking to ensure readiness

Essential Requirement

- International, x-functional project management experience; able to navigate and thrive in high complexity & global matrix organizations.
- Experienced in building and leading large virtual teams, role modeling NVS V&B
- 12+ years in country & global roles, ideally with ERP project implementation experience
- Leadership skills to communicate, collaborate, influence & drive change with stakeholders
- Strong business acumen with broad understanding of business processes, models & archetypes
- Both strategic and hands on (running meetings, tracking progress, managing issues & risks, etc.)

Desirable Requirement

- Bachelor's or master's degrees in concerned business areas.

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Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. Read our handbook (PDF 30 MB)

Operations

Business Unit
Strategic Planning & BD&L

India

Hyderabad (Office)

Company /Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technical Operations

Job Type
Full time

Employment Type
Regular

Shift Work
No

function adjustKalturaPlayer() { var deviceWidth = window.innerWidth ||
document.documentElement.clientWidth || document.body.clientWidth; var mediaElement =
document.getElementById("kalturaplayer69c45c902fcb9639873996"); var mediaContainer =
mediaElement.closest('.nc-kaltura-media'); var originalWidth = "1200px"; var originalHeight = "674px";
var originalWidthValue = parseFloat(originalWidth); var originalHeightValue =
parseFloat(originalHeight); var mediaType = "video"; var isResponsive = false; //Get computed styles
of the container element. var parentStyles = window.getComputedStyle(mediaContainer); var
finalWidth = parseFloat(parentStyles.width); if (finalWidth   var config = { targetId:
"kalturaplayer69c45c902fcb9639873996", provider: { widgetId: "1Om7rm1pm", partnerId:

```
"2076321", uiConfId: "55802022" }, playback: { autoplay: false, autopause: false,
allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: { download: {
disable: true }, "playkit-js-transcript":{ position: "right", //Default: bottom;(' left' , ' right', ' top' , 'bottom' ) to
enable transcript expandMode: "over", //Default: alongside;(' alongside', ' hidden' , 'over' )
expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable:
true } }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false },
components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
KalturaPlayer.ui.components.Remove } ] } }; config.plugins.preventSeek = { preventSeekForward:
false, preventSeek: false }; config.plugins.floating = { disable: true }; config.plugins.navigation = {
position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; config.plugins['playkit-
js-hotspots'] = { disable: true }; config.plugins['playkit-js-moderation'] = { disable: true };
config.plugins['playkit-js-info'] = { disable: true }; config.plugins.share = { disable: true };
config.ui.uiComponents = []; config.plugins.googleTagManager = {};
config.plugins.googleTagManager.customEventsTracking = {};
config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
config.plugins.googleTagManager.customEventsTracking.custom = [];
config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
false, playlistEvents: false, castEvents: false } };


try { var kalturaPlayer = KalturaPlayer.setup(config); //Add the player to the global array. if (typeof
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } //Load the Player for other
media. kalturaPlayer.loadMedia({entryId: "1dgfvmafo"}); setTimeout(() => {
setupAutoPause(kalturaPlayerVideos); }, 500); function setupAutoPause(players) {
players.forEach((currentPlayer) => { currentPlayer.addEventListener('play', () => {
players.forEach((otherPlayer) => { if (otherPlayer !== currentPlayer && typeof otherPlayer.pause ===
'function') { otherPlayer.pause(); } }); }); }); } } catch (e) { console.error(e.message) }
```

VIDEO

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Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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