Sr. Specialist CSOC Onboarding and tools

Job ID
REQ-10070122

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India

Onboarding & AI Engineering will be an integral part of the Novartis Onboarding team.

The main objective of the Engineering is to design, develop, implement, and manage dataflow pipelines and integrate them with SIEM platforms such as Sentinel. The Data onboarded to SIEM will be Crucial for CSOC Analysts and the content development and SOAR Engineers to develop monitoring alerts and automation playbooks.

Collaboration with internal and external stakeholders, including Novartis' internal teams, external vendors, and Product/Platform engineers, will be a crucial aspect of this role. The Onboarding Engineer will work closely with Application owners to understand and integrate various datasources. This may involve utilizing services such as Cribl, Syslog NG, Azure Monitoring Agent, Universal Forwarder, Azure Functions to list a few.

Furthermore, the CSOC Engineering Lead will work in close partnership with the CSOC stakeholders, including TDR, THR, Forensic, Content Development, and SOAR teams. Their expertise and collaboration will be instrumental in quickly resolving any Data onboarding requests or resolve any issues with the detection rule on security tool such as SIEM, DLP, EDR.

Overall, the Onboarding Engineering role is pivotal in ensuring the proactive defence of Novartis' critical assets, systems, and infrastructure against the ever-evolving landscape of cyber threats.

About the Role

Location – Hyderabad #LI Hybrid

Key Responsibilities:

- Data Onboarding
  - Evaluate and onboard new data sources, perform data analysis for identifying anomalies and trends and developing dashboards and visualizations for data reporting.
  - Collaborate with CSOC engineers, Threat Hunters, and CSOC Analysts to gather requirements and develop solutions.
  - Troubleshoot and provide support for onboarding issues with platforms like Sentinel, and Cribl.
  - Validate and ensure proper configuration and implementation of new logics with security system and application owners.
  - Perform data normalization, establish datasets, and develop data models.
  - Manage backlog of customer requests for onboarding new data sources.
  - Detect and resolve issues in various data sources, implement health monitoring for data sources and feeds. Identify opportunities for automation in data onboarding and proactively detect parsing/missing-data issues.
  - Provide 24x7 on-call support on a rotational basis, including weekends, to ensure system stability and incident response readiness.
- Cybertools
  - Deploy, and maintain SIEM, SOAR and other security platforms in an enterprise environment.
  - Engineer scalable security architectures leveraging cloud-native and data-lake-based analytics.
  - Integrate security tools across endpoints, email, identity, network, and cloud workloads.
  - Optimize log ingestion, normalization, enrichment, and cost management.
  - Develop and maintain basic dashboards, alerts, and queries to support threat detection.
  - Troubleshoot issues related to data ingestion, performance, and integrations as part of the platform monitoring.

- Essential Requirements:
- Advanced training/certification on Security tools like Sentinel, XDR, DLP
- SANS certifications (for security analyst/SIEM)
- Cloud Security Engineering certification (Azure/AWS).

- 4+ Years work experience. Good general security knowledge.
- Strong knowledge of security tools (DLP, XDR, SIEM, Firewalls) especially Sentinel, M365 Defender would be beneficial.
- Experienced IT administration with broad and in-depth technical, analytical, and conceptual skills.
- Experience in configuring Data collection Endpoints, connectors and parsers.

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Operations

Business Unit
Information Technology

India

Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = INO10) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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