

Patient Safety Specialist- Gulf Cluster

Job ID
REQ-10069692

1月 14, 2026

Utd.Arab Emir.

摘要

An exciting opportunity to join our Patient Safety Team as a Patient Safety Specialist. We are welcoming UAE National Talents to apply for this role in which you will work towards supporting management of Patient Safety operational processes at Country Organization ensuring compliance with Novartis global and local procedures, national and international regulations/ standards/ guidelines for vigilance of both marketed and investigational products (incl. drugs, food supplements and medical devices) from Novartis Group.

#LI-Onsite

About the Role

Major Accountabilities:

1. Manage collection, processing, documentation, reporting and follow-up of all adverse event reports for all Novartis products from clinical trials, non-interventional studies, Patient Oriented Programs, literature, Spontaneous Reports, etc. Transcribe, translate and enter data of all data from source documents into safety systems accurately and consistently with emphasis on timeliness and quality.
2. Manage reporting/submission/distribution of safety reports/updates/information (e.g. SAE, SR, IN/SUSAR, PSUR, Biannual SUSAR Listing, DSUR) to Local Health Authorities (LHA) and/or clinical operations in cooperation with other Country Organization Departments.
3. Work with other local/global Patient Safety associates to ensure accurate evaluation of safety data.
4. Interact and exchange relevant safety information with LHA, Patient Safety associates, other functional groups and third party contractor, if applicable.
5. Survey and monitor national pharmacovigilance regulations and provide update to global Patient Safety organization.
6. Develop, update and implement local procedures to ensure compliance with Patient Safety global procedures and national requirements.
7. Input, review and approval of program proposals for language, content and establishment of necessary controls on collection and reporting of adverse event information.
8. Perform reconciliation with other departments (e.g. Medical Information, Quality Assurance and third party contractor, if applicable) for potential AEs resulting from medical inquiries, quality related complaints and other sources.
9. Management and maintenance of all relevant Patient Safety databases.
10. Ensure that relevant local literature articles are screened as appropriate.
11. Prepare and submit KPI reports on compliance in a timely manner including identification of root cause(s) for late reporting to LHA, development and implementation of corrective action(s) as needed.
12. Develop and update training materials for pharmacovigilance and ensure training of Country Organization associates on relevant Patient Safety procedures for AE reporting, including field force and third party contractor, if applicable.
13. Ensure support for and close-out of audits, corrective action plan, investigation and Health Authority inspections.
14. Ensure training and oversight of staff, as applicable.
15. Manage and maintain efficient Patient Safety filing and archive system.
16. Review of all Phase IV Clinical Trial and NIS protocols safety sections and if a Contract Research Organization (CRO) is conducting the trial, review the contract (SSW), train the CRO associates responsible from the trial

17. Drives the local execution of the Risk Management Plans (RMP) for all Novartis group products in Gulf Cluster:

Ensures training on RMP principles and RMP product specifics of Country Organization staff (incl. Sales/Marketing staff) involved in the implementation of the RMP

Supports the Drug Safety Responsible in the timely and compliant execution locally of the Pharmacovigilance activities defined in the RMP

Liaises with the other departments in the Country Organization such as Clinical Research Operations, Medical, Regulatory Affairs or Sales/Marketing to ensure alignment of all local functions in support of the RMP

Liaises with Sales/Marketing to ensure implementation of educational materials

18. Liaises with Local Regulatory Affairs to ensure tracking of status of the RMP commitments implemented locally

19. And other agreed tasks assigned by manager

Ideal Background

If you are a UAE National, hold a UAE Family Book and are passionate to join an organization that promotes an unbossed, diverse and flexible working environment, join us.

Education (minimum/desirable):

Health Care Sciences Professional (e.g. Medical Doctor, Nurse, Pharmacist) or equivalent education, training and experience

Languages:

- Fluent in both written and spoken English
- Fluent in both written and spoken local language

Experience/Professional requirement:

- Knowledge of national and international regulations for pharmacovigilance
- Knowledge of pharmacological and medical terminology.

- Excellent communications, interpersonal and negotiation skills
- Quality and focus oriented
- Computer skills
- Additional educational requirements as may be mandated by national requirements

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Development

Business Unit
Development

地点
Utd. Arab Emir.

站点
Dubai

Company / Legal Entity
AEP0 (FCRS = CH024) Novartis Pharma Services AG (Representative Office)

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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function adjustKalturaPlayer() { var deviceWidth = window.innerWidth ||
document.documentElement.clientWidth || document.body.clientWidth; var mediaElement =
document.getElementById("kalturaPlayer69677f8cac4dd638455222"); var mediaContainer =
mediaElement.closest('.nc-kaltura-media'); var originalWidth = "1200px"; var originalHeight = "674px";
var originalWidthValue = parseFloat(originalWidth); var originalHeightValue =
parseFloat(originalHeight); var mediaType = "video"; var isResponsive = false; // Get computed styles
of the container element. var parentStyles = window.getComputedStyle(mediaContainer); var
finalWidth = parseFloat(parentStyles.width); if (finalWidth < originalWidthValue) {
  var config = { targetId:
    "kalturaPlayer69677f8cac4dd638455222", provider: { widgetId: "10m7rm1pm", partnerId:
    "2076321", uiConId: "55802022" }, playback: { autoplay: false, autopause: false,
    allowMutedAutoPlay: false, loop: false }, sources: { options: {}, startTime: 0 }, plugins: { download: {
      disable: true }, "playkit-js-transcript": { position: "right", // Default: bottom; ('left', 'right', 'top', 'bottom')
      enableTranscript: true, expandMode: "over", // Default: alongside; ('alongside', 'hidden', 'over')
      expandOnFirstPlay: false, showTime: true, downloadDisabled: false, printDisabled: false, disable:
      true } }, ui: { showCCButton: false, settings: { showQualityMenu: true, showSpeedMenu: false },
      components: { fullscreen: { disableDoubleClick: false } }, uiComponents: [ { presets: ['Playback',
      'Live'], area: 'BottomBarRightControls', replaceComponent: 'Fullscreen', get:
        KalturaPlayer.ui.components.Remove } ] } }; config.plugins.preventSeek = { preventSeekForward:
        false, preventSeek: false }; config.plugins.floating = { disable: true }; config.plugins.navigation =
        { position: "right", expandMode: "over", expandOnFirstPlay: false, visible: false }; config.plugins['playkit-
        js-hotspots'] = { disable: true }; config.plugins['playkit-js-moderation'] = { disable: true };
        config.plugins['playkit-js-info'] = { disable: true }; config.plugins.share = { disable: true };
        config.ui.uiComponents = []; config.plugins.googleTagManager = {};
        config.plugins.googleTagManager.customEventsTracking = {};
        config.plugins.googleTagManager.containerId = 'GTM-57RJQ5';
        config.plugins.googleTagManager.customEventsTracking.custom = [];
        config.plugins.googleTagManager.customEventsTracking = { preset: { coreEvents: true, UIEvents:
        false, playlistEvents: false, castEvents: false } };

try { var kalturaPlayer = KalturaPlayer.setup(config); // Add the player to the global array. if (typeof
kalturaPlayerVideos !== 'undefined') { kalturaPlayerVideos.push(kalturaPlayer); } else { var
```

```
kalturaPlayerVideos = []; kalturaPlayerVideos.push(kalturaPlayer); } // Load the Player for other media. kalturaPlayer.loadMedia({entryId: "1_dgfvmafo"}); setTimeout(() => { setupAutoPause(kalturaPlayerVideos); }, 500); function setupAutoPause(players) { players.forEach((currentPlayer) => { currentPlayer.addEventListener('play', () => { players.forEach((otherPlayer) => { if (otherPlayer !== currentPlayer && typeof otherPlayer.pause === 'function') { otherPlayer.pause(); } }); }); }); } catch (e) { console.error(e.message) }
```



VIDEO

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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