

Snr. Specialist, ITOT Business Services / Solutions Delivery

Job ID

REQ-10067523

11月 28, 2025

India

摘要

Join Novartis in shaping the future of digital and operational excellence! As a Senior Specialist in Business Services / Solutions Delivery, you will drive innovative IT & OT solutions that power critical business systems globally. Your expertise will ensure seamless project delivery, operational stability, and compliance, enabling impactful technology solutions that transform healthcare. This is your opportunity to influence strategic initiatives, collaborate with diverse teams, and make a real difference in how we deliver value to patients worldwide.

About the Role

Key Responsibilities

- Deliver IT & OT solutions aligned with business needs and compliance standards.

- Partner with stakeholders to analyze demands and propose effective technology solutions.
- Manage design, deployment, and delivery of priority projects within scope and budget.
- Ensure operational stability and performance of global and local business systems.
- Oversee project governance, risk management, and adherence to security policies.
- Drive efficient DevOps practices for platforms and applications.
- Monitor project execution, control scope, and resolve issues proactively.
- Provide accurate reporting on project status, risks, and performance metrics.
- Collaborate across teams and strategic suppliers to achieve delivery excellence.
- Guarantee smooth transition from project delivery to operations.

Essential Requirements

- University degree in Engineering, Informatics, Computer Science, Business, or equivalent experience.
- Proven experience in IT/OT project delivery and operations management.
- Strong knowledge of OT cybersecurity and industrial protocols.
- Expertise in GxP environments and computerized system validation.
- Solid understanding of Agile and Scrum methodologies.
- Demonstrated ability to manage risks, budgets, and timelines effectively.

- A skilled in stakeholder engagement and change management.
- Excellent communication and problem-solving capabilities.

Desirable Requirements

- Experience with execution and financial management of IT/OT projects and vendor coordination.
- Familiarity with emerging technologies and ability to drive digital innovation initiatives.

Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Operations

Business Unit
Information Technology

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1
Barcelona Gran Vía, Spain

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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