

Business Analyst

Job ID REQ-10067481

12月 04, 2025

India

摘要

-Act as an advisor providing guidance to challenge and improve global business processes, products, services, and software through data analysis. -Engage with global business leaders and leverage the appropriate DDIT teams and Functions to determine requirements and deliver data driven recommendations to improve efficiency and add value.

About the Role

Major accountabilities:

- Ensure consistency and traceability between user requirements, functional specifications, and testing and validation.
- Support validation and testing as appropriate and ensure adherence to Security and Compliance policies and procedures within Service Delivery scope -Keep abreast with internal IT systems and documentation requirements, standards (including quality

management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services with no or minimal customizations wherever applicable.

- Additional specification required for testing -Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt.
- Distribution of marketing samples (where applicable)

Key performance indicators:

 Feedback on Project execution (quality, time, cost) -Degree of customization vs configuration of COTS solutions -Process efficiency -Steady/Uninterrupted process flow -Completeness and accuracy of Business Process Model (BPM) -Business process documentation up to date

Minimum Requirements:

Work Experience:

- Leveraging digital technology / big data.
- Influencing without authority.
- · Relationship Management.
- · Collaborating across boundaries.
- Working experience within the pharmaceutical industry.
- Multi-national global experience.
- · Interactions with senior management.

Skills:

- Analytical Thinking.
- Communication Skills.
- Financial Modeling.
- Requirements Analysis.
- · Requirements Gathering.
- Stakeholder Management.

Why Novartis:

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for

any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

https://talentnetwork.novartis.com/network

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

部门 Operations

Business Unit Information Technology

地点 India

站点 Hyderabad (Office)

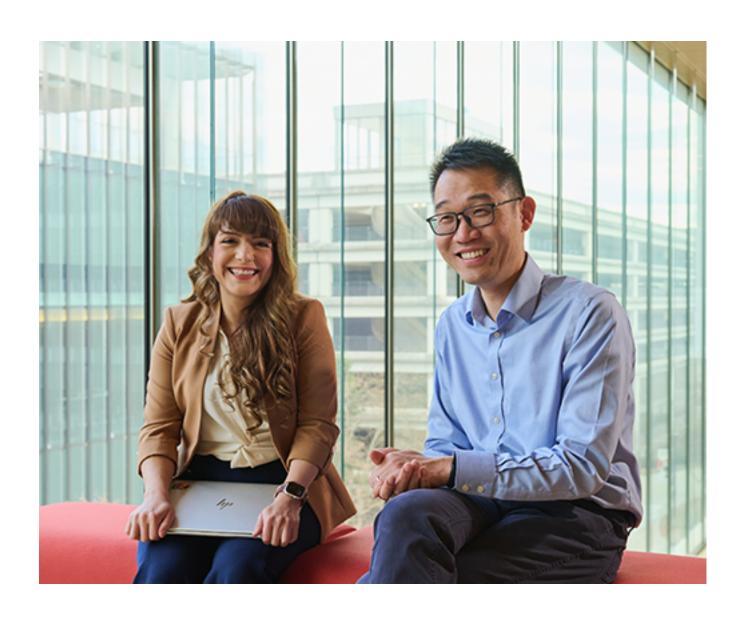
Company / Legal Entity IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area Technology Transformation Job Type Full time

Employment Type Regular

Shift Work No

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