

Senior Specialist Solution Delivery ITOT- Operations Services

Job ID
REQ-10066764

11月 17, 2025

India

摘要

#LI-Hybrid

Primary Location: Hyderabad, India

Other Locations: Barcelona Gran V í a, Spain; Ljubljana, Slovenia; Prague, Czech Republic

Relocation Support: Yes

About the Role:

Are you passionate about shaping the future of manufacturing technology? As a Senior Specialist Solution Delivery ITOT - Operations Services, you will play a pivotal role in ensuring seamless integration and operational excellence across global and site-specific IT and Operational Technology systems. Working closely with a global team of architects and technical experts, you will design and implement innovative solutions that stabilize operations and enable smarter, more connected manufacturing processes. This is your opportunity to make a tangible impact on global operations while collaborating across boundaries to deliver cutting-edge solutions.

About the Role

Key Responsibilities

- Lead and coordinate global application managers to ensure stable IT/OT system operations.
- Oversee integration and implementation of IT/OT solutions across multiple manufacturing sites.
- Ensure compliance with GxP, security, and scalability standards in all solutions delivered.
- Provide operational support and resolve issues for global IT/OT applications at manufacturing sites.
- Drive continuous improvement initiatives to enhance IT/OT services and processes.
- Support audits and maintain readiness for IT/OT systems under your accountability.
- Align service quality expectations between global teams and local sites.
- Contribute to business case development with relevant technical and operational insights.
- Execute project activities within defined lifecycle, budget, and compliance requirements.
- Collaborate with internal and external stakeholders to deliver robust technical solutions.

Essential Requirements

- Minimum 5 years of experience delivering operational services and global IT/OT solutions.
- Strong knowledge of automation technologies, software, and integration platforms (e.g., SCADA, Historian, MES).
- Familiarity with industry standards and protocols for manufacturing data exchange (e.g., OPC, MQTT).
- Practical understanding of manufacturing operations and processes within regulated environments.
- Proven ability to collaborate across global teams and manage complex technical challenges.
- Excellent problem-solving skills and proactive approach to driving operational excellence.

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Operations

Business Unit
Information Technology

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Alternative Location 1

Barcelona Gran V í a, Spain

Alternative Location 2
Ljubljana, Slovenia

Alternative Location 3
Prague, Czech Republic

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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