

Associate Director Business Partner Customer to Invoice

Job ID
REQ-10065005

10月 30, 2025

Spain

摘要

#LI-Hybrid

Primary Location: Barcelona, Spain
Other Locations: Prague, Czech Republic

Relocation Support: Novartis is unable to offer relocation support: please only apply if accessible.

Step into a strategic leadership role where your expertise will shape the future of finance and customer-to-invoice processes at Novartis. As Associate Director Business Partner Customer to Invoice, you'll be the driving force behind global technology roadmaps, process innovation, and transformation programs that directly impact business continuity and operational excellence. Collaborating with senior stakeholders and cross-functional teams, you'll champion automation, standardization, and governance while ensuring seamless delivery of high-impact solutions. This is your opportunity to influence global strategy, lead change, and make a meaningful difference in a dynamic, purpose-driven organization.

About the Role

What you 'll bring to the role:

- Lead Change Advisory Boards for Customer-to-Invoice (C2I) processes to drive transformation and governance.
- Support global product owners in establishing governance and streamlining end-to-end C2I processes.
- Conduct regional risk assessments and ensure visibility of IT initiatives across all regions.
- Develop and maintain global technology roadmaps, managing lifecycle and upgrades of tools and applications.
- Co-own delivery of transformation programs enabled by technology, ensuring measurable business outcomes.
- Manage stakeholder relationships and align activities across functions and regions.
- Ensure operational stability while driving continuous improvement through automation and simplification.
- Oversee demand management, service reviews, escalations, and timely delivery of enhancements.
- Collaborate across IT and business teams to control dependencies and support CORE design processes.
- Act as escalation point, promoting alignment and resolution of issues and risks across stakeholders.

Essential Requirements

- Degree in Business Administration, Computer Science, or a related field
- Proven experience in Customer-to-Invoice processes including billing, pricing, and contract management.
- Minimum 5 years ' experience with end-to-end S/4HANA implementation in a global organization.
- Strong stakeholder management skills with ability to build trusted partnerships across all levels.
- Demonstrated success delivering large-scale global solutions in complex, matrixed environments.
- Experience applying both Waterfall and Agile project management methodologies.
- Ability to translate complex technical solutions into clear business language.
- Strong verbal and written communication skills in English.
- High level of proactivity and ability to work independently.
- Leadership and people management skills

Desirable Requirements

- Experience within the pharmaceutical industry.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
Operations

Business Unit
Universal Hierarchy Node

地点
Spain

站点

Barcelona Gran V í a

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Alternative Location 1

Prague, Czech Republic

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)



Job ID
REQ-10065005

Associate Director Business Partner Customer to Invoice

[Apply to Job](#)

Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10065005-associate-director-business-partner-customer-invoice>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/about/strategy/people-and-culture>
4. <https://talentnetwork.novartis.com/network>
5. <https://www.novartis.com/careers/benefits-rewards>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Associate-Director-Business-Partner-Customer-to-InvoiceREQ-10065005>
7. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Barcelona-Gran-Va/Associate-Director-Business-Partner-Customer-to-InvoiceREQ-10065005>