

Quality Specialist

Job ID
REQ-10064862

10月 16, 2025

Mexico

摘要

We are seeking a detail-oriented Quality Specialist professional with a passion for delivering high quality outputs.
The role requires strong testing experience, a deep understanding of SFMC architecture and ability to collaborate with cross functional roles and teams.

About the Role

Major Accountabilities:

- Design, develop, and execute test plans and test cases for system implementations and enhancements.
- Validate campaigns, workflows, automation and integrations with external platforms to ensure functional accuracy.

- Perform functional, regression, and end-to-end testing across various features and modules.
- Collaborate with cross-functional teams including developers and stakeholders, to understand requirements and ensure comprehensive test coverage.
- Identify, document, and track defects using standard issue tracking tools such as JIRA or Azure DevOps.
- Ensure data integrity and consistency across databases, data flows, and integrated systems.
- Monitor, document, and present testing metrics and outcomes to stakeholders at multiple organizational levels.
- Participate in Agile ceremonies and contribute to the continuous improvement of QA processes and methodologies.
- Promote and enforce quality control best practices for new features, system functions, and platform releases.
- Stay informed about platform updates, industry trends, and emerging best practices in quality assurance.

Background:

- Proven experience in end-to-end testing.
- Proficiency in test management tools (e.g., JIRA, Zephyr).
- Experience in regression testing, UAT coordination and stakeholder communication.
- Excellent analytical, problem-solving, and communication skills
- Strong communication and collaboration abilities
- Strong knowledge of digital applications like Content Management System, Sales Force Marketing Cloud, Veeva/CRM systems etc is desirable

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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部门
US

Business Unit
Universal Hierarchy Node

地点
Mexico

站点
INSURGENTES

Company / Legal Entity
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

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Ajustes de accesibilidad

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad. Si, debido a una condición médica o discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación, o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a tas.mexico@novartis.com y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.



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