

Quality Specialist

Job ID REQ-10064862

10月 16, 2025

Mexico

摘要

We are seeking a detail-oriented Quality Specialist professional with a passion for delivering high quality outputs.

The role requires strong testing experience, a deep understanding of SFMC architecture and ability to collaborate with cross functional roles and teams.

About the Role

Major Accountabilities:

- · Design, develop, and execute test plans and test cases for system implementations and enhancements.
- · Validate campaigns, workflows, automation and integrations with external platforms to ensure functional accuracy.

- · Perform functional, regression, and end-to-end testing across various features and modules.
- · Collaborate with cross-functional teams including developers and stakeholders, to understand requirements and ensure comprehensive test coverage.
- · Identify, document, and track defects using standard issue tracking tools such as JIRA or Azure DevOps.
- · Ensure data integrity and consistency across databases, data flows, and integrated systems.
- · Monitor, document, and present testing metrics and outcomes to stakeholders at multiple organizational levels.
- · Participate in Agile ceremonies and contribute to the continuous improvement of QA processes and methodologies.
- · Promote and enforce quality control best practices for new features, system functions, and platform releases.
- · Stay informed about platform updates, industry trends, and emerging best practices in quality assurance.

Background:

- Proven experience in end-to-end testing.
- Proficiency in test management tools (e.g., JIRA, Zephyr).
- Experience in regression testing, UAT coordination and stakeholder communication.
- Excellent analytical, problem-solving, and communication skills
- Strong communication and collaboration abilities
- Strong knowledge of digital applications like Content Management System, Sales Force Marketing Cloud, Veeva/CRM systems etc is desirable

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| 部门 | |
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| US | |

Business Unit Universal Hierarchy Node

地点 Mexico

站点 INSURGENTES

Company / Legal Entity MX06 (FCRS = MX006) Novartis Farmac é utica S.A. de C.V.

Functional Area Marketing

Job Type Full time

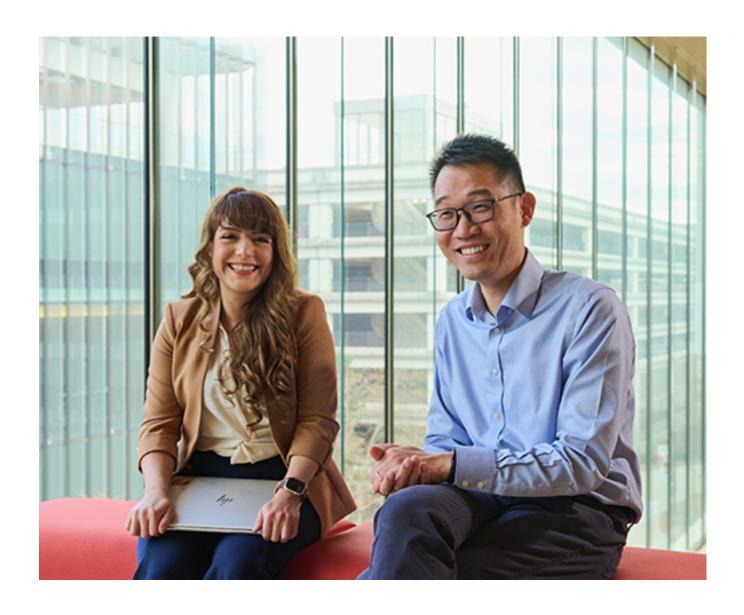
Employment Type Regular

Shift Work No

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Ajustes de accesibilidad

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