

Manager, Operations Analytics & Reporting

Job ID
REQ-10064228

10月 10, 2025

India

摘要

The Manager, Compliance & Analytics Reporting role is responsible for providing technical support on specific MAP-associated systems. They will be accountable for implementing enhancements, resolving technical issues, and completing ad hoc requests in support of the US Business.

About the Role

Location - Hyderabad #LI Hybrid

About the Role:

The Manager, Compliance & Analytics Reporting role is responsible for providing technical support on specific MAP-associated systems. They will be accountable for implementing enhancements, resolving technical issues, and completing ad hoc requests in support of the US Business.

Key Responsibilities:

- Manage technical enhancements and support across multiple, internally-owned Microsoft Products and other systems (including, but not limited to: Power BI, Power Automate, MS Forms, & Excel)
- Implement new systems or platforms that leverage Microsoft Products, as approved by the US Business, and define processes for managing the system and supported users
- Identify opportunities to improve data quality, cleanliness and democratization across owned and related platforms
- Compile and readout related metrics and trends for owned systems to Leadership on a monthly, quarterly, and yearly basis
- Compile and distribute requested reports or data to select stakeholders on an ad hoc basis
- Serve as second escalation point for any issues related to supported systems, providing tactical support, next steps, and ensuring quality of deliverables
- Communicate complex data findings to, and solve problems for, non-technical stakeholders
- Support development of training-related materials for owned systems and attend trainings as a Subject Matter Expert, as needed

Essential Requirements:

- Bachelors Degree in Computer Science or related field
- Preferred: Masters or Doctorate in Data Science or Data Analytics
- 6+ years experience working with data and analytics in a highly regulated industry
- Certifications in Microsoft Power Products (Required = Power BI - PL300, Preferred = Power Automate - PL500),
- Established competency in DAX, R, Python, SQL, & SkyLearn coding languages
- Proficiency in structuring, assessing, and transforming data using core functions in Excel
- Knowledge of the US Materials Approval Process and its role in maintaining compliance and auditability
- Strong problem-solving and analytical skills.
- Excellent communication and collaboration skills.
- Pro-active in handling complex situations & problems
- Ability to work under tight deadlines and manage multiple projects simultaneously.

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please

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部门
US

Business Unit
Universal Hierarchy Node

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

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