

# Senior Manager, Managed Access Programs (MAP) & Post-Study Drug Supply (PSDS) Operations

Job ID REQ-10063696

10月 06, 2025

Spain

## 摘要

Join Novartis as a Senior Manager, Managed Access Programs (MAP) & Post-Study Drug Supply (PSDS) Operations and play a vital role in managing patient access to innovative therapies. You will independently manage the planning and execution of these programs, collaborating with global teams to ensure medicines reach those who need them - efficiently, compliantly, and with high quality. Your commitment to operational excellence and attention to detail will help simplify processes and uphold the highest standards, making a meaningful impact on patients and healthcare.

Location: Barcelona, Spain / Dublin, Ireland / London, UK #LI-Hybrid

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

## About the Role

Our team is part of the Medical Excellence, Operations and Governance team within Development / Global Medical Affairs responsible for the Global Operations for MAPs (Managed access programs | Novartis) and PSDS - one of the Novartis Post-Trial Access solutions.

## Responsibilities:

- Independently coordinate completion of MAP and PSDS strategy plans with input from crossfunctional teams.
- Lead operational setup, maintenance, and closure of assigned MAP and PSDS programmes, ensuring oversight.
- Develop, review, submit, maintain, and archive MAP and PSDS documents in relevant systems.
- Provide product and budget forecasts for MAP and PSDS, updating regularly and escalating changes for approval.
- Manage and maintain oversight of the drug supply process for assigned programmes.
- Contribute to safety update reports (DSUR/PSUR) as applicable for MAP and PSDS activities.
- Prepare presentations and supporting documentation to secure operational and financial endorsement.
- Identify, track, and manage risks and issues, proposing mitigation strategies and escalating as needed.
- Collaborate with global and local partners to deliver MAP and PSDS operational activities efficiently and compliantly.
- Support global inspection and audit preparation, conduct quality and internal audits, and assist with corrective actions.

#### Essential for the role:

- Master 's degree in science; Doctor of Medicine or Pharm D. is a plus.
- Minimum 6 years' relevant experience in the pharmaceutical industry or public health sector.
- Strong knowledge of medical affairs, clinical operations, or drug development.
- Demonstrated ability to work independently and effectively in global matrix teams and project environments.
- Excellent interpersonal and communication skills across diverse audiences and organisational levels.
- Highly organised, detail-oriented, and able to adapt to changing environments.
- Proficient in Microsoft tools, including SharePoint, Teams, Excel, PowerPoint, and document management systems.
- Excellent English language skills, both written and spoken.

#### Desirable for the role:

- Experience in working within global organisations and project teams, demonstrating adaptability to change.
- Openness to change and ability to promote a culture of high ethical standards and

Commitment to Diversity & Inclusion:
Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.
Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <a href="https://www.novartis.com/about/strategy/people-and-culture">https://www.novartis.com/about/strategy/people-and-culture</a>
Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <a href="https://talentnetwork.novartis.com/network">https://talentnetwork.novartis.com/network</a>
Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <a href="https://www.novartis.com/careers/benefits-rewards">https://www.novartis.com/careers/benefits-rewards</a>
部门 Development
Business Unit Innovative Medicines
地点 Spain
站点 Barcelona Gran V í a
Company / Legal Entity ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

compliance.

Alternative Location 1 Dublin (NOCC), Ireland

Alternative Location 2 London (The Westworks), United Kingdom

Functional Area Research & Development

Job Type Full time

Employment Type Regular

Shift Work No

Apply to Job

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- 1. https://www.novartis.com/healthcare-professionals/managed-access-programs
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- 3. https://talentnetwork.novartis.com/network
- 4. https://www.novartis.com/careers/benefits-rewards
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