

Head DDIT EXP Modernization & Integration Initiatives(Design operations)

Job ID
REQ-10063546

10月 08, 2025

Malaysia

摘要

The Head DDIT EXP Modernization & Integration Initiatives is a leader responsible for overseeing large-scale modernization programs and strategic initiatives aimed at improving user experience and aligning with organizational goals. This role ensures the successful implementation of strategic guidelines and oversees the project portfolio, which tracks and prioritizes user experience and adoption initiatives.

About the Role

Major Accountabilities

- **Strategic Initiative Leadership:** Oversee the execution of strategic modernization programs, focusing on delivering significant user benefits and aligning initiatives to long-term goals.

- **Portfolio & Program Management:** Track, prioritize, and manage the portfolio of projects and programs to ensure alignment with organizational strategy and impact.
 - **Legacy Modernization:** Lead redesign and implementation projects aimed at replacing or upgrading legacy systems with scalable, efficient, and modern tools.
 - **Design Systems Stewardship:** Oversee the strategic governance, scalability, and integration of the design system across all platforms and tools, ensuring alignment with modernization priorities. Collaborate with the Experience Design team to maintain user-centered design principles and usability standards while enabling seamless implementation across development teams and organizational workflows
 - **Collaboration & Stakeholder Engagement:** Work cross-functionally to align modernization efforts with user insights, adoption strategies, and organization-wide priorities.
 - **Measurement & Outcomes:** Establish and monitor frameworks for tracking the success and impact of modernization and experience adoption initiatives.
 - **Team Leadership:** Guide and mentor, a multidisciplinary team of specialists, empowering them to deliver innovative and scalable solutions while maintaining high standards of execution.
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- **Project Portfolio Impact:** Timely execution of modernization initiatives with measurable improvements in operational efficiency and user satisfaction.
 - **Design System Governance & Integration:** Ownership of the strategic governance (set up and maintenance of a federated governance model), scalability and integration aspects of the design system(s) ensuring alignment and enabling consistency across all platforms.
 - **Legacy System Modernization:** Successful completion of milestone-based legacy transformation projects, delivering tangible improvements in scalability, usability, and productivity.
 - **Team Performance:** Growth, development, and output of a high-performing team delivering measurable organizational value.
 - **Strategic Alignment:** Demonstrated alignment between project initiatives and broader organizational goals.
 - **Stakeholder Satisfaction:** Positive feedback from internal and external stakeholders regarding modernization program execution and collaboration

Minimum Requirements

- Bachelor ' s or master ' s degree in business strategy, UX Design, Digital Transformation, Project/Portfolio Management, or a related field.
- Certifications in program/portfolio management methodologies (e.g., PMP, Agile, Lean) and/or design systems (e.g., DesignOps, UX Strategy) are highly preferred.
- **Leadership:** Ability to inspire and lead a multidisciplinary team, fostering collaboration, innovation, and execution excellence. Focuses on Talent Development to build high-performing teams and align individual strengths to organizational priorities. Demonstrates strong Interpersonal Savvy and powerful Influencing Skills to inspire action, gain buy-in, and drive alignment across diverse stakeholder groups.
- **Project & Portfolio Management:** Expertise in tracking, prioritizing, and executing large-scale initiatives through program management methodologies. Skilled in IT Portfolio Management, ensuring modernization efforts align with long-term business goals and resource allocation strategies. Excels at managing complex portfolios with a focus on scalability, timely delivery, and measurable impact.
- **Strategic Thinking:** Proficiency in aligning modernization programs with organizational

priorities and long-term goals. Combines Applied Business Insights and a strong Business Mindset to anticipate industry trends, manage risks, and develop actionable strategies that future-proof platforms and optimize service delivery.

- **UX & Design Expertise:** Deep understanding of user-centered design principles, design systems, and scalable digital solutions. Enhances modernization initiatives with Digital & Technology Savvy, employing emerging tools, systems, and frameworks to elevate user experiences and streamline workflows. Integrates Data Visualization and Data Analysis to ensure designs and solutions are data-driven and impactful.
- **Change Management:** Skill in managing legacy-to-modern transitions while focusing on user adoption and seamless implementation. Combines expertise in Change Management methodologies with strong Stakeholder Engagement capabilities to ensure alignment, mitigate resistance, and drive successful implementation across teams and functions..
- **Collaboration & Influence:** Strong interpersonal skills to work across organizational functions, building alignment and buy-in from diverse stakeholders. Demonstrates expertise in Strategic Consulting and Organizational Savvy, navigating complex matrix structures to ensure cross-functional coordination and achieve impactful results. Builds trusted relationships and fosters collaboration to align teams with shared priorities.
- **Innovation:** Commitment to identifying and implementing modern tools, systems, and processes that future-proof platforms and improve service delivery. Uses Analytical Thinking and Financial Modeling expertise to assess innovations, prioritize investments, and deliver scalable solutions aligned with business objectives.
- **Outcome Orientation:** Results-driven approach with a focus on delivering measurable success in terms of user satisfaction, operational efficiency, and scalability. Excels at simplifying complex systems and leveraging Communication Skills to articulate clear goals, mobilize teams, and ensure accountability while focusing on long-term impact.

Why consider Novartis?

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部门

Operations

Business Unit

Universal Hierarchy Node

地点

Malaysia

站点

Selangor

Company / Legal Entity

MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)

Alternative Location 1

Barcelona Gran Vía, Spain

Alternative Location 2

Hyderabad (Office), India

Functional Area

Technology Transformation

Job Type

Full time

Employment Type
Regular

Shift Work
No

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