Business Analyst

Job ID
REQ-10063534

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India

The Technology Business Analyst will drive the constant compatibility between business processes and core system configurations & functionalities, ensuring clear translation of business end user requirements (including process changes) into fit-for-purpose technology performance for medical affairs.

This remit extends across the end-to-end technology product lifecycle from new system development to scoping requirements for systems enhancements, upgrades and appropriate prioritization with business, DDIT and 3rd party partners.

Through analytical thinking and data fluency, this role will be responsible for reporting on technology platforms and, wherever required, creating custom dashboards (i.e., Power BI etc.) that enable business stakeholders with actionable insights. This would extend to analytics on access & usage for targeted training, change management and heightened adoption, as well as insights into data quality associated with the assigned domain.

Critical to success will be to ensure that the assigned business domain, Global Medical Affairs (GMA) is optimally supported in the identification, evaluation, implementation, and lifecycle maintenance of technology. Strong stakeholder management will be vital, particularly acting as the liaison between business process owners, end users and application/system teams. Clear communication skills and design thinking experience will be indispensable to effectiveness in role.

About the Role

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Location – Hyderabad #LI Hybrid

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Key Responsibilities:

- Responsible for constant compatibility between business processes and core system configurations & functionalities, ensuring clear translation of business end user requirements (including process changes) into fit-for-purpose technology performance for medical affairs.
- Enable reporting on technology platforms and create custom dashboards (i.e., Power BI etc.) that enable business stakeholders with actionable insights.
- Produce analytics on access & usage for targeted training, change management and heightened adoption, as well as insights into data governance associated with the assigned domain.
- Support the creation of training materials and other change management activities.
- Support the data strategy across GMA in alignment with business priorities and broader Novartis data strategy, including data quality and governance.
- Partner on data driven analytics and scorecards to enable business insights, customer and user experience, governance, and compliance.
- Deliver on user experience and satisfaction: drive user-centricity in our approach to

developing solutions by embracing design thinking methodologies and collaborating with User Experience experts.
- Accountable for audit & inspection readiness for technology products within GMA .

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Essential Requirements:

- Bachelor's Degree in life sciences required; advanced degree in scientific or business preferred (or relevant business experience
- Minimum 4 years of relevant experience (e.g., health care or technology sector; business transformation; new technologies; delivery excellence; product management)
- Demonstrable understanding of drug development – early development, clinical trials, safety, data management, etc.
- Proficiency with analytical and data visualization tools (e.g., Power BI, Qlik Sense etc.) and demonstrable ability to derive critical insights from data and convey actionable intelligence to business stakeholders
- Exemplary interpersonal skills demonstrating the Novartis values for collaboration, quality and integrity; ability to bridge between scientific and business experts.
- Demonstrated experience contributing to high-impact technology and innovation road maps
- Proven track record in contributing to matrix teams in global organizations and in supporting project teams to achieve superior results with a focus on business benefit realization and fast business adoption
- High learning agility, comfortable with complexity and diversity, and highly interested in continuous improvement

Desirable Requirements:

- Excellence in communicating effectively across different audiences and organizational levels.
- High awareness of trends and ability to proactively address needs based on external demands.
- Excellence in designing and continuously improving business processes to meet quality and compliance standards and to simplify the way we work.
- Proven ability to build strong and effective relationships with internal and external customers.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. https://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion:
Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: https://talentnetwork.novartis.com/network.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: https://talentnetwork.novartis.com/network

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

Development

Business Unit
Universal Hierarchy Node

India

Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

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Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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