

Associate Director EEE Business Systems

Job ID
REQ-10063439

10月 07, 2025

India

摘要

#LI-Hybrid

Primary Location: Hyderabad, India

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Step into a pivotal role where your strategic vision and systems fluency will shape how Novartis engages with external experts. As Associate Director EEE Business Systems, you 'll lead the business-side ownership of enterprise platforms like HIP/ENGAGE or GEMS –ensuring they evolve in lockstep with our global standards, compliance needs, and engagement goals. You 'll collaborate across Legal, Compliance, IT, and Medical Affairs to translate complex business needs into scalable, audit-ready systems that drive operational excellence and data integrity. If you're passionate about bridging technology and strategy to enable meaningful impact, this is your opportunity to lead transformation at scale.

About the Role

Key Responsibilities

- Lead business excellence for EEE systems, aligning capabilities with evolving standards and enterprise needs
- Drive strategic system enhancements in collaboration with IT and cross-functional stakeholders
- Define and govern business-side requirements, data models, and configuration frameworks
- Maintain audit-ready documentation including SOPs, workflows, and use cases
- Integrate systems with training, performance monitoring, and engagement processes
- Oversee system field design, taxonomy, and logic to support accurate reporting
- Represent Business Systems in governance boards and transformation initiatives

Essential Requirements

- Bachelor ' s or Master ' s degree in Life Sciences, Business, or Information Systems
 - 8-10 years of experience in pharma operations, enterprise systems, or Medical Affairs tech leadership
 - Proven ability to manage system governance and evolution in matrixed environments
 - Strong knowledge of digital compliance, audit standards, and regulatory reporting
 - Experience translating complex process needs into system specifications and change strategies
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- Excellent communication and stakeholder alignment skills across technical and non-technical teams

Desirable Requirements

- Training in systems governance or digital compliance
- Familiarity with platforms such as HIP / ENGAGE, GEMS or similar systems

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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部门
Development

Business Unit
Universal Hierarchy Node

地点
India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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