Assoc. Dir. DDIT DEV GCO Sol. Del.

Job ID
REQ-10062863

10   07, 2025

India

-Senior Specialist for project delivery and/or operations in the given business sub-capability. Partner with Business Stakeholders and TT Strategic Business Partners for demand analysis, solution proposal/evaluation and project delivery.

About the Role

Key Responsibilities:

- Execute technology delivery strategy for business systems, platforms and processes for a particular Business domain / Function

- Has end-to-end accountability for technology product delivery across business areas. Partners with business product owner to set technology roadmap, with a vision ensuring that technology products generate business value for the defined customer

- Partner with Business Product Directors for demand analysis solution proposal/evaluation and funding estimates for operations/projects

- Partner with business partners to ensure Technology Service/Solutions Delivery teams deliver products according to strategy with reuse across other areas

- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact

- Run efficient DevOps for platforms, products, or systems ensuring availability and optimal performance for responsible function / service area

- Establish governance structure for projects, operations, etc. with right stakeholder representation, including :underpinning IT services in the delivery & support of the IT application and adherence to Security, Compliance policies & procedures

- Track, report and deliver against agreed success factors and measurements for various stakeholders for function / service areas whilst ensuring overall user experience is taken into account when designing deploying new solutions-services and steady state operations

- Contribute to transformation initiatives using the latest technology stack and follow industry trends and emerging practices to drive agility, speed, efficiency and effectiveness.

- Manage application lifecycle management, application data consistency, portfolio optimization and continual improvements

- Execute problem management and drive identification of root causes as well as sufficient prevention of recurrences

Essential Requirements:

- University Degree and/or relevant experience and professional qualifications

- Good understanding and track record delivering technology products (e.g. working in Clinical Data Management Systems – preferably Oracle LSH)
- Working experience & knowledge of Clinical business process (including GxP) within Pharma industry
- IT Technical Strategy and Planning, Emerging Technology Monitoring, Vendor Management, good understanding of Waterfall and Agile methodologies
- Own end-to-end delivery of Clinical Data Management (CDM) solutions across domains including Data Management, Integration, Engineering; ensure alignment with regulatory and enterprise standards.
- Lead project ideation, charter creation, planning, and execution for CDM functional initiatives.
- Working experience on Oracle LSH, along with deep expertise on PLSQL.
- Hands-on experience with:
    - Oracle /SQL Server, ETL tools
    - Reporting platforms (e.g., Tableau, Power BI)
    - R /Python for Data Transformations, Analysis and Automation

- Working experience & knowledge of Clinical Data Management business process areas

- Integration with various Clinical systems in EDC, CTMS, CDMS, SCE domain, and solutions that support Clinical Data Operations within Global Clinical Operations
- Experience in adoption and development of Agile methodologies
- Drive /Contribute on digital transformation efforts, especially cloud migration and SaaS integration strategies.

- Application Support & Operations
    - Oversee application support, incident management, and operational excellence for Clinical Data Management systems.
    - Adhere & Enhance governance and DevOps practices to ensure system reliability and performance.
    - Ensure scalability, performance, and compliance of Clinical Data Management portfolio applications.

- Proven ability to work in a cross-functional team within a matrix environment building relationships, and driving engagement
- Previous experience and strong mindset in continuous improvement and change management. Excellent interpersonal and communication skills. Needs to be able to work independently and reliably
- Proficiency in English (written and oral)

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Operations

Business Unit
Universal Hierarchy Node

India

Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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