

## Director - Platform Operations

Job ID  
REQ-10062734

10月 01, 2025

India

### 摘要

The Director, Platform Operations, will oversee the day-to-day operations of our platforms and business applications. The ideal candidate will have a strong background in platform management, management of business applications with excellent leadership skills, and a passion for optimizing performance and ensuring reliability.

### About the Role

#### Key Responsibilities:

- Lead and manage the platform operations and applications operations team, providing guidance, mentorship, and support.
- Oversee the monitoring, maintenance, and optimization of platform(s) and applications performance to ensure high availability and reliability.
- Develop and implement operational plans, policies, and procedures to enhance efficiency and

effectiveness.

- Collaborate with cross-functional teams to identify and resolve platform and applications related issues and improve overall user experience.
- Ensure compliance with industry standards, security protocols, and regulatory requirements.
- Analyze operational data and metrics to identify trends, areas for improvement, and opportunities for innovation.
- Manage and prioritize platform-related projects, ensuring timely delivery and alignment with business objectives.
- Stay up to date with the latest industry trends, technologies, and best practices to drive continuous improvement.

#### Essential Requirements:

- Novartis seeks an individual with extensive experience in the pharmaceutical or healthcare industry, with a deep understanding of platform operations, applications operations, monitoring tools, and performance optimization techniques.
- Bachelor ' s degree in computer science, Information Technology, or a related field (master's degree preferred).
- Proven experience in platform operations, with a minimum of [5] years in a leadership role.
- Strong knowledge of platform management, monitoring tools, and performance optimization techniques.
- Excellent problem-solving skills and the ability to make data-driven decisions.
- Exceptional communication and interpersonal skills, with the ability to collaborate effectively with diverse teams.
- Experience with cloud platforms (e.g., AWS, Azure, Google Cloud) is a plus.
- Strong understanding of security best practices and regulatory compliance.
- 15 years of experience in the pharmaceutical or healthcare industry, with a strong focus on operational excellence in healthcare setting.
- Minimum 8 years of experience in enabling platform operations at scale. Proven track record of enabling data-driven decision-making at a senior leadership level, including addressing complex business challenges.

#### Desired Reuirement:

Strong analytical background, strategic thinking and problem-solving skills, with the ability to translate complex data into actionable insights and aligning them with business priorities to drive impactful results

Why Novartis: Helping people with disease and their families takes more than innovative science. It

takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients ' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:  
<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we ' ll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门  
US

Business Unit  
Universal Hierarchy Node

地点  
India

站点  
Hyderabad (Office)

Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area  
Marketing

Job Type  
Full time

Employment Type  
Regular

Shift Work  
No

[Apply to Job](#)

## Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to [diversityandincl.india@novartis.com](mailto:diversityandincl.india@novartis.com) and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



Job ID  
REQ-10062734

## Director - Platform Operations

[Apply to Job](#)

---

### Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10062734-director-platform-operations>

### List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/careers/benefits-rewards>
4. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Director---Platform-OperationsREQ-10062734>
5. <mailto:diversityandincl.india@novartis.com>
6. <https://novartis.wd3.myworkdayjobs.com/en-US/NovartisCareers/job/Hyderabad-Office/Director---Platform-OperationsREQ-10062734>