

Associate Director, Solution Delivery

Job ID
REQ-10061878

9月 16, 2025

Spain

摘要

#LI-Hybrid

Location: Barcelona, Spain

The Associate Director, Solution Delivery position within Global Clinical Operations IT is a unique role at Novartis that intends to attract the best early career talent to tackle human disease. As a leading pharmaceutical company, Novartis is committed to meet the rising global demand in Life Sciences.

This role is part of a clinical program focused on managing the clinical technology platform at Novartis. Our Associate Director Solution Delivery within Global Clinical Operations IT will collaborate as part of a cross-functional team, leveraging cutting-edge technology to streamline and support Clinical Trial management. This role contributes to reimagining medicine and improving lives globally.

Make a meaningful impact by leveraging your expertise in Clinical Operations to transform lives! Work with an industry-leading clinical platform to manage end-to-end trial processes efficiently. This opportunity will not only allow you to expand your professional network but also empower you to drive efficiency and excellence in the ever-evolving field of Clinical Operations. Make a difference—be part

of something extraordinary!

About the Role

Key Responsibilities:

- Execute technology delivery strategy for business systems, platforms and processes for a particular Business domain / Function
- Has end-to-end accountability for technology product delivery across business areas. Partners with business product owner to set technology roadmap, with a vision ensuring that technology products generate business value for the defined customer
- Partner with Business Product Directors for demand analysis solution proposal/evaluation and funding estimates for operations/ projects
- Partner with business partners to ensure Technology Service/Solutions Delivery teams deliver products according to strategy with reuse across other areas
- Ensure services solutions platforms products are fit for purpose and achieve the desired business value and impact
- Run efficient DevOps for platforms, products, or systems ensuring availability and optimal performance for responsible function / service area
- Establish governance structure for projects, operations, etc. with right stakeholder representation, including: underpinning IT services in the delivery & support of the IT application and adherence to Security, Compliance policies & procedures
- Track, report and deliver against agreed success factors and measurements for various stakeholders for function / service areas whilst ensuring overall user experience is taken into account when designing deploying new solutions-services and steady state operations
- Contribute to transformation initiatives using the latest technology stack and follow industry trends and emerging practices to drive agility, speed, efficiency and effectiveness.
- Manage application lifecycle management, application data consistency, portfolio optimization and continual improvements
- Execute problem management and drive identification of root causes as well as sufficient prevention of recurrences

Essential Requirements:

- University Degree and/or relevant experience and professional qualifications
- Good understanding track record delivering technology products (e.g. working in Veeva Vault)
- Working experience & knowledge of Clinical business process (including GxP) within Pharma industry (eTMF, SSU, CTMS)
- IT Technical Strategy and Planning, Emerging Technology Monitoring, Vendor Management, good understanding of Waterfall and Agile methodologies
- Proven ability to work in a cross-functional team within a matrix environment building relationships, and driving engagement
- Previous experience and strong mindset in continuous improvement and change management Excellent interpersonal and communication skills. Needs to be able to work independently and reliably
- Proficiency in English (written and oral)

Nice to Have:

- Working experience & knowledge of other Clinical business process areas, e.g. Site connect, Payments & Study training
- Experience in adoption and development of Agile methodologies

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up: <https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

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部门
Operations

Business Unit
Universal Hierarchy Node

地点
Spain

站点
Barcelona Gran V í a

Company / Legal Entity
ES06 (FCRS = ES006) Novartis Farmac é utica, S.A.

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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