

Specialist- SAP Operations (Functional exp in Vistex/ GTS/ATTP)

Job ID
REQ-10061834

9月 23, 2025

India

摘要

Location: Hyderabad

Novartis has a Global SAP ERP Landscape, The purpose of this role is to Govern Day to Day Operations in the SCMO Domain. Work Closely with the Strategic Business Partners to understand pain points and remediate them. identify areas of improvement , achieve high level of service, cost efficiency, quality and compliance working together with the Strategic vendor.

The Ideal resource should come from SAP Consulting / Operations background and have good understanding of one or multiple functional modules. The Resource should have experience of working in SAP Operations setup with good understanding of ITSM Processes. Prior experience of working in pharma industry will be added advantage.

About the Role

Major accountabilities:

- Effectively engage with the chosen stakeholders and collaboratively strive to deliver business value.
- Monitor the KPIs/SLAs of the vendor
- Manage and control the escalations from business
- Prepare presentations for Service review meetings with Business
- Monitor and approve problem management RCAs and proposed Corrective / Preventive Actions.
- Operations stability and effective risk management

Minimum Requirements

- Hands on working Experience in One or More SAP Functional modules - Vistex, GTS, ATTP.
- Prior experience of working in SAP Operations preferably as Service operations expert
- Good Understanding of ITSM Processes
- Experience of working with External Vendors desirable
- Good English verbal & written Communication Skills
- Good Stakeholder management Skills
- Self-motivated with Ability to work Independently.
- Good Collaboration Skills
- Atleast 5 years of experience in SAP.

Why consider Novartis?

Our purpose is to reimagine medicine to improve and extend people 's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us!

Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

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<https://talentnetwork.novartis.com/network>

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部门
Operations

Business Unit
Universal Hierarchy Node

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Technology Transformation

Job Type
Full time

Employment Type
Regular

Shift Work
No

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