

## Associate External Operations Manager - Distribution

Job ID  
REQ-10061794

9月 18, 2025

India

### 摘要

Has responsibility for operational execution of clinical distribution with the focus on the external part of the clinical trial distribution supply chain. Sets up a platform for smooth functioning of GCS 's external distribution partners.

Execute and monitor timely activities related to assigned area of responsibility under the guidance and accountability of more senior associates.

### About the Role

Major accountabilities:

1. Coordinates activities related to outbound shipments to country depots and regional hubs with focus on execution of the shipments.
2. Assesses risks in the general set-up of the particular distribution strategy for a clinical trial. Drives the optimization of the general supply chain planning for development projects.

3. Liaises with GCS counterparts to review project status.
4. Follows up on missing information, documents.
5. Provides regular feedback and communicates proactively to the GCS Trial and CTSM as well as clinical teams via up-to-date project plans, updates of Regional Distribution Wiki page and share points.
6. Follows-up with distribution vendors, local hub/depot contacts and Central QPs on dispatches in the iRelease platform.
7. Analyses distribution vendors ' Key Performance Indicators related to QA and QP releases.
8. Provides and analyses reports on various distribution related topics.
9. Provides evaluations of temperature data for shipments from central depots. Escalates to CTSM/ EOM and/or analytical experts if data are out of the tolerance limits set by the relevant SOP.
10. Supports studies independently.
11. Being sub-process owner in GCS, drives innovation in the areas of process simplification and cost reduction.
12. Contributes to productivity targets by continuously improve processes in own area of expertise.

#### Minimum Requirements:

##### Education (minimum/ desirable)

Degree in science, engineering or equivalent.

##### Work Experience:

1. > 2 years of practical experience in chemical / pharmaceutical industry or > 3 years of experience in field of expertise
2. Apprenticeship or formal education in a logistical, technical or related business area
3. Basic project management, good organization and planning skills
4. Good knowledge of HSE/GMP standards and processes
5. Problem-solving and idea generation skills
6. Good presentation skills
7. Fundamental Leadership skills.
8. Good communication, negotiation and interpersonal skills. Ability to work in interdisciplinary teams

##### Skills:

- Continual Improvement Process.
- Inventory Management.
- Logistics and warehousing
- Import/ export policies
- Project Management.
- Supply Chain Planning.
- Supply-Chain Management.
- Wms (Warehouse Management Systems).

##### Languages :

- English.

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部门

Development

Business Unit

Universal Hierarchy Node

地点

India

站点

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area

Research & Development

Job Type

Full time

Employment Type  
Regular

Shift Work  
No

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