

Imaging Operations Manager, Clinical Studies

Job ID
REQ-10061792

9月 22, 2025

United Kingdom

摘要

Internal job title: Imaging Operations Manager
Location: London (UK) or Dublin (Ireland)

As Imaging Operations Manager (IOM) you will be responsible for the operational implementation of the imaging strategy for assigned clinical studies in close collaboration with the Clinical Trial Team (CTT). You may support the full study lifecycle and/or contribute directly to the study sub-team(s). In this role you will enable a flawless and accelerated vendor service delivery at the trial start-up phase and support implementation of defined category strategies and service standardization. You proactively assess risk and conclude contingency plans to de-risk study startup and milestones.

This position is part of VP&G (Vendor Partnership & Governance) Vendor Alliance Imaging team and reports directly to the Vendor Alliance Lead Associate Director.

It is a hybrid position and requires regular presence on site
#LI-Hybrid

About the Role

Key Responsibilities:

- Reviewing of the vendor and category related specific sections of the protocol, ensuring vendor expertise is leveraged when refining specifications towards Final Protocol
- Contributing to development of Study Specification Worksheet (SSW) to facilitate bid process and selection of Vendors, incl. reviewing Quote/Proposal review in collaboration with procurement (and vendor), supporting contract negotiations and budget review
- Co-ordinating vendor kick-off meeting, managing the imaging vendor interface with the study team, including leading vendor meetings, driving preparation of key documents, tracking adherence of critical vendor milestones
- Ensuring changes to protocol or study designs are consistently shared with vendors and incorporated into supplier budgets, timelines, and specifications. Supports amendment of vendor contracts with Procurement team
- Optimizing a frontloaded and timely study start-up (SSU) process in support of a timely vendor database (DB)-go-live
- Monitoring vendor service excellence at study level, ensuring vendors meet quality and service level standards in their service delivery for the trial
- Pro-actively creating and maintaining vendor related risk maps with contingency plan for documentation in company tool, documenting there also issues identified with vendor oversight / performance, implementing and monitoring corrective actions, escalating issues if required to the Vendor Alliance Lead (VAL).
- Supporting the implementation of standards, templates, tools, and processes for vendors at SSU for defined categories in collaboration with the VAL. Driving root cause analysis of supplier performance issues and look for trending, supporting practice leaders in improvement projects and learning loops
- Participating in the onboarding, mentoring, and training of new staff as applicable to specific category
- In partnership with the vendor, developing site and monitor training material, and attend/support training if needed

Minimum Requirements:

- Advanced degree in science or business with experience in trial vendor management, ideally in the category Imaging
- Fluent English, oral and written
- Solid working experience and excellent knowledge of the clinical operation processes and vendor management
- Excellent knowledge of GxP and ICH regulations
- Expert knowledge of clinical trial design and mapping to supplier requirements
- Demonstrated leadership with supplier relationship service areas management and/or expert knowledge of specific
- Demonstrated partnering across divisions with internal and external stakeholders

- Demonstrated root cause analysis, problem solving, and solution generation skills
- Knowledge of key deliverables that impact green light milestones and vendor readiness
- Experience in outsourcing, contracting, sourcing of clinical services with Vendor/CROs (RFP, RFQ, contracting)

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here:

<https://www.novartis.com/about/strategy/people-and-culture>

Disclaimer*: Some restrictions on flexible working options may apply and will be discussed during interview if applicable

You'll receive:

You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook: <https://www.novartis.com/careers/benefits-rewards>

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse team's representative of the patients and communities we serve.

Hiring decisions are only based on the qualification for the position, regardless of gender, ethnicity, religion, sexual orientation, age and disability.

The law provides for severely disabled / equal applicants the opportunity to involve the local representative body for disabled employees (SBV) in the application process. If you

would like to request this, please let us know in advance as a note on your CV.

Adjustments for Applicants with Disabilities:

The law provides for severely disabled / equal applicants the opportunity to involve the local representative body for disabled employees (SBV) in the application process. If you would like to request this, please let us know in advance as a note on your CV.

Join our Novartis Network:

If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:

<https://talentnetwork.novartis.com/network>

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门

Development

Business Unit

Innovative Medicines

地点

United Kingdom

站点

London (The Westworks)

Company / Legal Entity

GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Alternative Location 1

Dublin (NOCC), Ireland

Functional Area
Research & Development

Job Type
Full time

Employment Type
Regular

Shift Work
No

[Apply to Job](#)

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



Job ID
REQ-10061792

Imaging Operations Manager, Clinical Studies

[Apply to Job](#)

Source URL:

<https://www.novartis.com.cn/careers/career-search/job/details/req-10061792-imaging-operations-manager-clinical-studies>

List of links present in page

1. <https://www.novartis.com/careers/benefits-rewards>
2. <https://talentnetwork.novartis.com/network>
3. <https://www.novartis.com/about/strategy/people-and-culture>
4. <https://talentnetwork.novartis.com/network>
5. <https://www.novartis.com/careers/benefits-rewards>
6. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/London-The-Westworks/Imaging-Operations-Manager--Clinical-StudiesREQ-10061792-2
7. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/London-The-Westworks/Imaging-Operations-Manager--Clinical-StudiesREQ-10061792-2