

Business Excellence Senior Analyst

Job ID
REQ-10061542

9月 16, 2025

India

摘要

-Provide analytics support to Novartis internal customers (CPOs & Regional marketing and sales teams) on various low-medium complexity analytical reports. -Support and facilitate data enabled decision making for Novartis internal customers by providing and communicating qualitative and quantitative analytics. -Support GBS -GCO business in building practice by involving in various initiatives like knowledge sharing, on-boarding and training support, support team lead in all business related tasks / activities, building process documentation and knowledge repositories -To be an integral part of a comprehensive design team responsible for designing promotional marketing materials.

About the Role

Key Responsibilities

- Design and evaluate innovative solutions that address evolving customer needs

- Build strategic partnerships through co-creation with internal and external stakeholders
- Coordinate project plans across design, development, and production stages
- Collaborate with brand, technical, and cross-functional teams to maximize value delivery
- Interface with global and local brand teams for project planning and analytics
- Standardize reporting across brands, data sources, and platforms
- Communicate effectively with stakeholders through regular updates and best practices
- Track time, KPIs, and reporting in alignment with internal procedures
- Ensure compliance with Novartis legal, IT, and HR operating standards
- Identify and report adverse events using established Novartis systems

Essential Requirements

- Graduate or postgraduate degree in Medicine, Pharmacy, Life Sciences, or Engineering
- 4-5 years of experience in data analytics within pharma, market research, or KPO settings
- Familiarity with Salesforce, Genesys, and patient support applications
- Proficiency in Excel, PowerPoint, and JIRA-Xray for analytics and reporting
- Strong understanding of testing tools, methodologies, and defect tracking systems
- Excellent problem-solving skills and attention to detail
- Proven communication, presentation, and stakeholder management capabilities
- Experience working in cross-cultural, international environments with customer service orientation

Desirable Requirements

- Experience with healthcare systems and patient support applications
- Understanding of the US commercial pharmaceutical business

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: <https://www.novartis.com/careers/benefits-rewards>

部门
US

Business Unit
Universal Hierarchy Node

地点
India

站点
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Functional Area
Marketing

Job Type
Full time

Employment Type
Regular

Shift Work
No

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Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.



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